







### **Model Curriculum**

**QP Name: CNC Operator Turning** 

QP Code: CSC/Q0115

Version: 3.0

NSQF Level: 4

**Model Curriculum Version: 3.0** 







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### **Training Parameters**

Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Light Engineering Goods
Occupation	Machining
Country	India
NSQF Level	4
Aligned to NCO/ISCO/ISIC Code	NCO-2015/ 7223.40
Minimum Educational Qualification and Experience	8th grade pass + 2-year NTC (Machining) + 1 Year NAC  OR  10th Grade Pass with 2 years relevant experience  OR  10th grade pass + 1 year NTC (Machining)  OR  Completed 1st year of 3-year diploma (after 10th) and pursuing regular diploma  OR  Operator - Conventional Turning NSQF Level 3.0 certificate with minimum education as 5th Grade pass with 2 years relevant experience
Pre-Requisite License or Training	NA
Minimum Job Entry Age	18 Years
Last Reviewed On	31/03/2022
Next Review Date	31/03/2025
NSQC Approval Date	31/03/2022
QP Version	3.0
Model Curriculum Creation Date	30/03/2022
Model Curriculum Valid Up to Date	30/03/2025
Model Curriculum Version	3.0







**Maximum Duration of the Course** 

510 Hours







### **Program Overview**

This section summarizes the end objectives of the program along with its duration.

#### **Training Outcomes**

At the end of the program, the learner should have acquired the listed knowledge and skills to:

- Explain the importance of following the health and safety practices at work.
- Demonstrate ways to coordinate with co-workers to achieve work efficiency.
- Demonstrate the process of setting up the CNC turning machine for operations.
- Demonstrate the process of carrying out turning operations using the CNC machine.

#### **Compulsory Modules**

The table lists the modules and their duration corresponding to the Compulsory NOS of the QP.

NOS and Module Details	Theory Duration	Practical Duration	On-the-Job Training Duration (Mandatory)	On-the-Job Training Duration (Recommended)	Total Duration
CSC/N1335 Follow the health and safety practices at work NOS Version- 2.0 NSQF Level- 3	25:00	35:00	0:00	00:00	60:00
Module 1: Introduction to the role of a CNC Operator Turning	05:00	0:00	0:00	00:00	06:00
Module 2: Health and safety practices	20:00	35:00	0:00	00:00	55:00
CSC/N1336 Coordinate with co-workers to achieve work efficiency NOS Version-2.0 NSQF Level- 3	10:00	20:00	0:00	00:00	30:00
Module 3: Process of coordinating with coworkers to achieve work efficiency	10:00	20:00	0:00	00:00	30:00
CSC/N0120: Set up the CNC turning machine for operations NOS Version- 2.0 NSQF Level- 4	40:00	80:00	30:00	00:00	120:00
Module 4: Process of setting up the CNC turning machine for operations	40:00	80:00	30:00	00:00	120:00







CSC/N0115 Carry out turning operations using the CNC machine NOS Version- 2.0 NSQF Level- 4	45:00	135:00	30:00	00:00	180:00
Module 5: Process of carrying out turning operations using the CNC machine	45:00	135:00	30:00	00:00	180:00
DGT/VSQ/N0102 - Employability Skills (60 hours) NOS Version No. – 1.0 NSQF Level – 4	24:00	36:00	00:00	00:00	60:00
Module 6: Introduction to Employability Skills	0.5:00	1:00	00:00	00:00	1.5:00
Module 7: Constitutional values - Citizenship	0.5:00	1:00	00:00	00:00	1.5:00
Module 8: Becoming a Professional in the 21st Century	1:00	1.5:00	00:00	00:00	2.5:00
Module 9: Basic English Skills	4:00	6:00	00:00	00:00	10:00
Module 10: Career Development & Goal Setting	1:00	1:00	00:00	00:00	2:00
Module 11: Communication Skills	2:00	3:00	00:00	00:00	5:00
Module 12: Diversity & Inclusion	1:00	1.5:00	00:00	00:00	2.5:00
Module 13: Financial and Legal Literacy	2:00	3:00	00:00	00:00	5:00
Module 14: Essential Digital Skills	4:00	6:00	00:00	00:00	10:00
Module 15: Entrepreneurship	3:00	4:00	00:00	00:00	7:00
Module 16: Customer Service	2:00	3:00	00:00	00:00	5:00
Module 17: Getting ready for apprenticeship & Jobs	3:00	5:00	00:00	00:00	8:00
<b>Total Duration</b>	144:00	306:00	60:00	00:00	510:00







### **Module Details**

## Module 1: Introduction to the role of a CNC Operator Turning Mapped to CSC/N1335 v2.0

#### **Terminal Outcomes:**

• Discuss the job role of a CNC Operator Turning.

Duration: 05:00	Duration: 0:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Describe the size and scope of the capital goods industry and its sub- sectors.</li> </ul>	
<ul> <li>Discuss the role and responsibilities of a CNC Operator Turning.</li> </ul>	
<ul> <li>Identify various employment opportunities for a CNC Operator Turning.</li> </ul>	
Classroom Aids	
Training Kit - Trainer Guide, Presentations, White	eboard, Marker, Projector, Laptop, Video Films
Tools, Equipment and Other Requirements	
NA	







### Module 2: Health and safety Practices Mapped to CSC/N1335 v2.0

#### **Terminal Outcomes:**

- Demonstrate ways to maintain personal health and safety.
- Describe the process of assisting in hazard management.
- Explain how to check the first aid box, firefighting and safety equipment.
- Describe the process of assisting in waste management.
- Explain the importance of following the fire safety guidelines.
- Explain the importance of following the emergency and first-aid procedures.
- Demonstrate the process of carrying out relevant documentation and review.

Duration: 20:00	Duration: 35:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
Explain the recommended practicesto be	• Demonstrate the use of appropriate
followed to ensure protection from	Personal Protective Equipment (PPE)

- infections and transmission to others, such as the use of hand sanitiser and face mask. Explain the importance and process of
- checking the work conditions, assessing the potential health and safety risks, and take appropriate measures to mitigate them.
- Explain the importance and process of selecting and using the appropriate PPE relevant to the task and workconditions.
- Explain the recommended techniques to be followed while lifting and moving heavy objects to avoid injury.
- Explain the importance of following the manufacturer's instructions workplace safety guidelines whileworking on heavy machinery, toolsand equipment.
- Explain the importance and process of identifying existing and potential hazards at work.
- Describe the process of assessing the potential risks and injuries associated with the various hazards.
- Explain how to prevent or minimise different types of hazards.
- Explain how to handle and store hazardous materials safely.
- Explain the importance of ensuring the first aid box is updated with the relevant first aid supplies.
- Describe the process of checking and testing the firefighting and various safety equipment to ensure they are in a usable condition.

- relevant to the task and work conditions.
- Demonstrate how to handle hazardous materials safely.
- Demonstrate the process of testing the firefighting and various safety equipment to ensure they are in usable condition.
- Demonstrate the process of recyclingand disposing different types of waste appropriately.
- Demonstrate how to use the appropriate type of fire extinguisher to extinguish different types of fires safely.
- Demonstrate how to administer appropriate first aid to the injured personnel.
- Demonstrate the process of performing CardiopulmonaryResuscitation (CPR) on a potential victim of cardiac arrest.
- Demonstrate the process of carrying out appropriate documentation following a health and safety incident at work, including all the required information.







- Explain the criteria for segregating waste into appropriate categories.
- Describe the appropriate methods for recycling recyclable waste.
- Describe the process of disposing of the non-recyclable waste safely and the applicable regulations.
- Explain the use of different types of fire extinguishers to extinguish different types of fires.
- State the recommended practices to be followed for a safe rescue during a fire emergency.
- Explain how to request assistance from the fire department to extinguish a serious fire.
- Explain the appropriate practices to be followed during workplace emergencies to ensure safety and minimise loss to organisational property.
- State the common health and safety hazards present in a work environment, associated risks, and how to mitigate them.
- State the safe working practices to be followed while working at various hazardous sites and using electrical equipment.
- Explain the importance of ensuring easy access to firefighting and safety equipment.
- Explain the appropriate preventative and remedial actions to be taken in the case of exposure to toxic materials, such as poisonouschemicals and gases.
- Explain various causes of fire in different work environments and the recommended precautions to be taken to prevent fire accidents.
- Describe different methods of extinguishing fire.
- List different materials used for extinguishing fire.
- Explain the applicable rescue techniques to be followed during a fire emergency.
- Explain the importance of placing safety signs and instructions at strategic locations in a workplace and following them.
- Explain different types of first aid treatment to be provided for different types of injuries.
- State the potential injuries associated with incorrect manual handling.







- Explain how to move an injured person safely.
- State various hazards associated with the use of various machinery, tools, implements, equipment and materials.
- Explain the importance of ensuring no obstruction and free access to fire exits.
- Explain how to free a person from electrocution safely.
- Explain how to administer appropriate first aid to an injured person.
- Explain how to perform Cardiopulmonary Resuscitation (CPR).
- Explain the importance of coordinating with the emergency services to request urgent medical assistance for persons requiring professional medical attention or hospitalisation.
- State the appropriate documentation to be carried out following a health and safety incident at work, and the relevant information to be included.
- Explain the importance and process of reviewing the health and safety conditions at work regularly or following an incident.
- Explain the importance and process of implementing appropriate changes to improve the health and safety conditions at work.

#### **Classroom Aids**

Computer, Projection Equipment, PowerPoint Presentation and Software, Facilitator's Guide, Participant's Handbook.

#### **Tools, Equipment and Other Requirements**

Personal Protective Equipment, Cleaning Equipment and Materials, Sanitizer, Soap, Mask







### Module 3: Process of coordinating with co-workers to achieve work efficiency

Mapped to NOS CSC/N1336 v2.0

#### **Terminal Outcomes:**

- Demonstrate ways to Work and communicate effectively with co-workers.
- Discuss ways to promote diversity and inclusion at the workplace.

Ouration: 10:00	Duration: 20:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Explain the importance and process of effective communication in the workplace.</li> <li>Explain the barriers to effective communication and how to overcome them.</li> <li>Explain the importance of teamwork in an organisation's and individual's success.</li> <li>Explain the importance of active listening in the work environment.</li> <li>State the appropriate techniques to be followed for active listening.</li> <li>Explain the importance of tone and pitch ineffective communication.</li> <li>Explain the importance of avoiding casual expletives and unpleasant terms while communicating professional circles.</li> <li>Explain the importance of maintaining discipline and ethical behaviour at work.</li> <li>State the common reasons for interpersonal conflict and how to resolve them.</li> <li>Explain the importance of developing effective working relationships for professional success.</li> <li>Describe the process of expressing and addressing grievances appropriately and effectively.</li> <li>Explain the importance and process of planning daily tasks to ensure their timely completion and efficient use of time.</li> <li>Explain the importance of adhering to the limits of authority at work.</li> <li>Explain the importance of following the applicable quality standards and timescales at work.</li> <li>Explain the importance of coordinating with co-workers to achieve the work</li> </ul>	<ul> <li>Demonstrate the process of preparing the relevant documents and reports as per the supervisor's instructions, providing appropriate information clearly and systematically.</li> <li>Demonstrate how to mentor and assist subordinates in the execution of their work responsibilities.</li> <li>Demonstrate the process of using various resources efficiently to ensure maximum utilisation and minimum wastage.</li> <li>Demonstrate how to communicate clearly and politely to ensure effective communication with co-workers.</li> <li>Demonstrate appropriate verbal and non verbal communication that is respectful or genders and disability.</li> </ul>

Explain

the relevant documentation







requirements.

- Explain the importance of providing appropriate information clearly and systematically in work documents.
- State the escalation matrix to be followed to deal with out of authority tasks and concerns.
- Explain the importance and process of mentoring and assisting subordinates in execution of their work responsibilities.
- Explain how to identify possible disruptions to work prevent them.
- Explain how to use various resources efficiently to ensure maximum utilisation and minimum wastage.
- Explain the recommended practices to be followed at work to avoid and resolve conflicts at work.
- Explain the importance and process of efficient and timely dissemination of information to the authorised personnel.
- Explain the procedure to report inappropriate behaviour e.g., harassment.

#### **Classroom Aids:**

Training Kit (Trainer Guide, Presentations). Whiteboard, Marker, Projector, Laptop

#### **Tools, Equipment and Other Requirements**

NA







### Module 4: Process of setting up the CNC turning machine for operations Mapped to CSC/N0120 v2.0

#### **Terminal Outcomes:**

- Describe the process of preparing for setting the CNC turning machine.
- Demonstrate the process of setting the CNC turning machine.

### Duration: 40:00 Duration: 80:00

#### **Theory – Key Learning Outcomes**

- State the relevant environmental regulations that must be observed.
- Explain the relevant safe working practices to be followed such as ensuring that no one operates the CNC turning machine while it is beingset.
- Explain how to fit and adjust machine guards on the CNC turning machine.
- Explain the importance of operating aCNC turning machine in closed-door conditions.
- Explain the importance of ensuring the tooling is free from any workpiece before starting the machine.
- Explain how to secure the workpiece on the CNC turning machine.
- Explain the importance ofdetermining the job specifications by referring to a valid source before setting the CNC turning machine.
- Explain the applications of CNC Turning machines.
- Explain the terminology relevant to CNC turning operations.
- Explain the importance of ensuring the suitability of workpieces/materials and consumables for the specified job and related procedures.
- Explain the importance and process of checking that tools and equipment are in a safe and usable condition.
- Describe different workholding methods and devices used on CNC machines such as chucks with hard jaws chuck with soft jaws, fixtures, drive centres, collet chucks, faceplates, magnetic/pneumatic devices, etc.
- Explain how to set the workholding devices.
- State the appropriate machine specifications such as power, Revolutions Per Minute (RPM), torque, cutting speed, etc.

#### **Practical – Key Learning Outcomes**

- Demonstrate how to pre-set the tooling appropriately using setting jigs/fixtures.
- Demonstrate how to enter all the relevant tool data in the operatingprogram and also part-program for cutting parts using the appropriatecommands.
- Show how to set tool datum, position, length, offset and radius compensation.
- Show how to mount the work holding device/fixture onto the machine and set it according to the machine datum and reference points.
- Demonstrate the process of setting the machine tool operatingparameters such as hydraulic pressure and clamping according to the component requirements.
- Demonstrate the process of setting the CNC machine in the correct operating mode, and enter the tooling data by accessing the programedit facility.
- Demonstrate the process of conduct trial runs using single block run, dry run, and feed and speed override controls.
- Demonstrate the process of performing the necessary checks before allowing the machine to operate in full program run mode.
- Demonstrate the process of carrying out necessary documentation as per the organisational procedure for the handover of the machine.
- Demonstrate the process of carrying out appropriate documentation with respect to the setting of the machine and checks conducted.







- Explain how to set and use various tools such as turning tool (OD and ID), grooving tool (OD and ID), parting tool, threading tool, form tools, centre drills, twist/insert drills, reamers.
- Explain the use of various tool holding devices.
- Describe the method of mounting and securing the cutting tools to the tool holders appropriately.
- Explain the advantages of using pre- set tooling, and how to set the tooling using setting jigs/fixtures.
- Explain the use of tool posts, magazines and carousels.
- Explain how to position and identify the tools in relation to the operating program.
- List various errors messages displayed by a CNC machine and the appropriate action to be taken.
- Explain the importance of proving the program and the process of doing it.
- Explain how to part-program for cutting a part; related commands and how to transfer the program to the CNC machine.
- Describe the applicable quality control procedures, inspection checks to be carried out, and the equipment required for the purpose.
- List various materials used in common engineering applications, such as ferrous and non-ferrous metals, and non-metals e.g., plastic.
- Explain how to identify materials by their physical properties.

#### **Classroom Aids**

Training Kit (Trainer Guide, Presentations). Whiteboard, Marker, Projector, Laptop

#### **Tools, Equipment and Other Requirements**

Safety Glasses, Safety Shoes, Face Mask, Work Holding Devices, CNC Machine with All Accessories, Engineering Drawings, Sample Instruction Sheets, Sample Daily Check Sheet, Turning Tool, Threading Tool, Centre Drills, Threading Tools, Reamers, Vernier Caliper, Micrometer Screw Gauge, Depth Gauge, Work Holding Devices







### Module 5: Process of carrying out turning operations using the CNCmachine

Mapped to CSC/N0115 v2.0

#### **Terminal Outcomes:**

- Describe the process of preparing for carrying out turning operations.
- Demonstrate the process of carrying out turning operations.

# Duration: 45:00 Duration: 135:00 Theory − Key Learning Outcomes Practical − Key Learning Outcomes • Describe the appropriate CNC turning • Demonstrate the process of repairing and the process of the p

- procedures, safe working practices, and environmental regulations to be observed.
- Explain how to isolate the machine before mounting work holding devices and tooling.
- Describe the process of fitting and adjusting machine guards.
- Explain the importance of securing the workpiece before starting the machine.
- List various hazards associated with the use of CNC turning machines and how to minimize them.
- Explain the use of relevant Personal Protective Equipment (PPE) during the CNC turning activities, such as overalls, face shields with safety glasses, steel toe boots, gloves made from the recommended grade of rubber, etc.
- Explain how to use the relevant safety mechanism on the CNC turning machine, such as emergency stop buttons/ brakes.
- List the valid sources to get the job specifications such as job instruction sheet/job card; work drawings and instructions; planning documentation; quality control documents; operation sheets; process specifications; instructions from supervisor, etc.
- Explain the terminology relevant to CNC turning.
- Explain how to read and interpret first and third angle component drawings.
- Explain how to extract relevant information from engineering drawings, such as dimensioning and labelling data orthographic, isometric, first and third angle projections, sectional view data, reference points, lines, edges and surfaces.
- List the symbols and conventions

- Demonstrate the process of repairing replacing the worn-out PPE, tools and equipment.
- Show how to check the process sheetand match it with the received drawings and other specifications.
- Demonstrate the process of carrying out daily maintenance of turning machines, following the maintenance checklist and applicable procedures.
- Demonstrate the process of carrying out minor repairs and maintenance on the CNC turning machine.
- Show how to load and unload component(s) using the appropriate fixtures or work holding devices as appropriate.
- Demonstrate the process of conducting a dry run and single blockcheck to check the correctness of the program.
- Demonstrate the process of carrying out first part cutting trials by setting tool offsets to get oversize parts.
- Demonstrate the process of adjusting the feed and Revolutions Per Minute (RPM).
- Show how to measure the critical parameters of the machined components without removing them from the machine.
- Demonstrate the process of carrying out a range of turning operations to ensure the machined components have the required features, faces, undercuts, profiles, holes, parting-off and threads, etc.
- Show how to inspect the machine and machined components as per recommended frequency given in the inspection plan.
- Show how to record the measured values as per the organisational standards and complete the post- machining inspection sheet.







appropriate to the relevant ISO standards.

- Explain the features, working parts of the CNC turning machine.
- List the preliminary checks to be conducted on the CNC turning machine such as machine cleanliness, lubricant and coolant levels, functioning of sub-systems, etc.
- State the relevant information about thread sizes; feeds and speeds; machining symbols and tolerances; surface finish symbols; etc.
- Explain the use of relevant accessories.
- Explain the importance of following the established machining sequences and procedures.
- Explain the importance of ensuring the suitability
- workpieces/materials and consumables for the specified job and related procedures.
- Explain the use of relevant tools and equipment used for machining operations on CNC machines.
- Explain the importance and procedure to ensure that tools and equipment are in a safe and usable condition.
- Explain various CNC turning operations such as turning (OD and ID), facing, grooving (OD and ID), face grooving, thread cutting (OD and ID), drilling, boring and tapping.
- Describe the appropriate techniques and procedures for carrying out specific turning operations on a CNC lathe.
- Explain the importance of following the correct procedures according to the raw material and form of supply/shapes.
- List various error messages displayed on a CNC turning machine and the appropriate corrective action to be taken.
- Explain the importance of securing the workpieces/raw material correctly using the appropriate devices and mechanisms.
- Explain the importance of setting the work holding device according to the machine axis and reference points.
- List the implications of common problems encountered during CNC turning operations and how to resolve them.
- Describe the process of checking the machined components against the relevant quality standards, such as components free from false tool cuts,

 Demonstrate the process of repairing or replacing the worn tool and damaged tools and equipment.







- burrs and sharp edges; recommended dimensions and tolerances.
- List various ferrous and non-ferrous metals such as steel, stainless steel, cast iron, aluminium, aluminium alloys, copper and copper alloys machined using CNC turning machineand their machinability.
- Explain the metric systems of measurement.
- Explain the absolute and incremental systems of tool positioning and offsetting.
- Explain the relevance and effect of machine zero, workpiece zero, work offsets, tool offsets in the CNC program.
- List the necessity and effects of not using tool nose radius compensation.
- Explain the use of High-speed steels, Tungsten carbide, Ceramic and Diamond indexable tips, and factors that determine their selection and use such as hardness, cutting characteristics, tolerances to be achieved, component surface finish, and component specifications.
- Explain the use of various work holding devices such as tailstock, steady rest, chucks with hard jaws, chucks with soft jaws, fixtures, drive centres, collet chucks, faceplates, magnetic/pneumatic devices, etc.
- Explain the 1st and 2nd setup operation.
- Explain how to decide holding length and jaw pressure setting.
- Explain the importance of conducting a cutting trial.
- Describe the process of conducting trial dry run and single block checks.
- Explain how to set cutting with offset adjustment.
- Explain the parameters to be checked before operating CNC turning machine in auto mode dimensions and surface finishes.
- Explain the importance of conducting periodic checks and maintenance on the machine such as replenishing the coolant; cleaning the machine; removing and disposing of swarf, etc.
- Explain the importance of calculating and adhering to the estimated production cost, machine hour rate, raw material cost, tool cost, coolant cost, overheads, cycle time, idle time, cost of machine idling, part rejection cost, etc.
- Describe the process of selecting the







cutting tools.

- Describe the process of selecting the appropriate cutting tool catalogues such as turning tool (OD and ID), grooving tool (OD and ID), parting tool, threading tool, form tools, centre drills, twist/insert drills and reamers.
- Explain the relationship between surface finish, tool nose radius and feed rate.
- List the factors that affect feed and speed, such as type and condition of material, work-holding method, tooling, tolerance and finish to be achieved.
- Explain the impact of depth of cut on chatter and surface finish.
- Explain the importance of leaving the work area and machine in a safe condition on the completion of daily activities.
- List the safe conditions to be ensured concerning the CNC machine.

#### **Classroom Aids**

Training Kit (Trainer Guide, Presentations). Whiteboard, Marker, Projector, Laptop

#### **Tools, Equipment and Other Requirements**

CNC Turning Machines (2- Axis CNC Lathe Machine), Cutting Tools Measuring Tools, Hand Tools, Power Tools, PPE, Drawing Tools, Drilling Machines, Cutting Machines, Hand Grinders, GD&T, Safety Glasses, Safety Shoes, Face Mask, Work Holding Devices, CNC Machine with all Accessories, Engineering Drawings, Sample Instruction Sheets, Sample Daily Check Sheet, Turning Tool, Threading Tool, Centre Drills, Threading Tools, Reamers, Vernier Caliper, Micrometer Screw Gauge, Depth Gauge, Work Holding Devices. Etc.







## Module 6: Introduction to Employability Skills Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Discuss about Employability Skills in meeting the job requirements

<b>Duration</b> : <0.5:00>	<b>Duration</b> : <1:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
• Discuss the importance of Employability Skills in meeting the job requirements	<ul> <li>List different learning and employability related GOI and private portals and their usage</li> </ul>
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	







# Module 7: Constitutional values - Citizenship Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Discuss about constitutional values to be followed to become a responsible citizen

<b>Duration</b> : <0.5:00>	<b>Duration</b> : <1:00>	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
• Explain constitutional values, civic rights, duties, citizenship, responsibility towards society etc. that are required to be followed to become a responsible citizen.	Show how to practice different environmentally sustainable practices	
Classroom Aids:		
Whiteboard, marker pen, projector		
Tools, Equipment and Other Requirements		







# Module 8: Becoming a Professional in the 21st Century Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Demonstrate professional skills required in 21st century

<b>Duration:</b> <1:00>	<b>Duration:</b> <1.5:00>	
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes	
<ul> <li>Discuss 21st century skills.</li> <li>Describe the benefits of continuous learning</li> </ul>	Exhibit 21st century skills like Self-Awareness, Behavior Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn etc. in personal or professional life.	
Classroom Aids:		
Whiteboard, marker pen, projector		
Tools, Equipment and Other Requirements		







# Module 9: Basic English Skills Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Practice basic English speaking.

<b>Duration:</b> <4:00>	<b>Duration</b> : <6:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Describe basic communication skills</li> <li>Discuss ways to read and interpret text written in basic English</li> </ul>	<ul> <li>Show how to use basic English sentences for everyday conversation in different contexts, in person and over the telephone</li> <li>Read and interpret text written in basic English</li> <li>Write a short note/paragraph / letter/e - mail using basic English</li> </ul>
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	
10013, Equipment and Other Requirements	







# Module 10: Career Development & Goal Setting Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Demonstrate Career Development & Goal Setting skills.

<b>Duration</b> : <1:00>	<b>Duration</b> : <1:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
Discuss need of career development plan	<ul> <li>Demonstrate how to communicate in a well -mannered way with others.</li> <li>Create a career development plan with well-defined short- and long-term goals</li> </ul>
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	







## Module 11: Communication Skills Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Practice basic communication skills.

<b>Duration</b> : <2:00>	<b>Duration</b> : <3:00>		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Explain the importance of active listening for effective communication</li> <li>Discuss the significance of working collaboratively with others in a team</li> </ul>	Demonstrate how to communicate effectively using verbal and nonverbal communication etiquette		
Classroom Aids:			
Whiteboard, marker pen, projector			
Tools, Equipment and Other Requirements			







# Module 12: Diversity & Inclusion Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Describe PwD and gender sensitisation.

<b>Duration</b> : <1:00>	<b>Duration</b> : <1.5:00>					
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes					
Discuss the significance of reporting sexual harassment issues in time	Demonstrate how to behave, communicate, and conduct oneself appropriately with all genders and PwD					
Classroom Aids:						
Whiteboard, marker pen, projector						
Tools, Equipment and Other Requirements						







# Module 13: Financial and Legal Literacy *Mapped to DGT/VSQ/N0102*

#### **Terminal Outcomes:**

• Describe ways of managing expenses, income, and savings.

<b>Duration</b> : <2:00>	<b>Duration</b> : <3:00>			
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes			
<ul> <li>List the common components of salary and compute income, expenditure, taxes, investments etc.</li> <li>Discuss the legal rights, laws, and aids</li> </ul>	<ul> <li>Outline the importance of selecting the right financial institution, product, and service</li> <li>Demonstrate how to carry out offline and online financial transactions, safely and securely</li> </ul>			
Classroom Aids:				
Whiteboard, marker pen, projector				
Tools, Equipment and Other Requirements				







# Module 14: Essential Digital Skills Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Demonstrate procedure of operating digital devices and associated applications safely.

<6:00>
Key Learning Outcomes
how to operate digital devices and the associated applications and res, safely and securely e sample word documents, excel is and presentations using basic res e virtual collaboration tools to work tively







# Module 15: Entrepreneurship Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Describe opportunities as an entrepreneur.

Duration: <3:00>	Duration: <4:00>			
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes			
<ul> <li>Explain the types of entrepreneurship and enterprises</li> <li>Discuss how to identify opportunities for potential business, sources of funding and associated financial and legal risks with its mitigation plan</li> <li>Describe the 4Ps of Marketing-Product, Price, Place and Promotion and apply them as per requirement</li> </ul>	Create a sample business plan, for the selected business opportunity			
Classroom Aids:				
Whiteboard, marker pen, projector				
Tools, Equipment and Other Requirements				







## Module 16: Customer Service Mapped to DGT/VSQ/N0102

#### **Terminal Outcomes:**

• Describe ways of maintaining customer.

<b>Duration</b> : <2:00>	<b>Duration:</b> <3:00>			
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes			
<ul> <li>Explain the significance of identifying customer needs and addressing them.</li> <li>Explain the significance of identifying customer needs and responding to them in a professional manner.</li> <li>Discuss the significance of maintaining hygiene and dressing appropriately.</li> </ul>	Demonstrate how to maintain hygiene and dressing appropriately.			
Classroom Aids:				
Whiteboard, marker pen, projector				
Tools, Equipment and Other Requirements				
,				







# Module 17: Getting ready for apprenticeship & Jobs *Mapped to DGT/VSQ/N0102*

#### **Terminal Outcomes:**

• Describe ways of preparing for apprenticeship & Jobs appropriately.

<b>Duration</b> : <3:00>	<b>Duration</b> : <5:00>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Discuss the significance of maintaining hygiene and confidence during an interview</li> <li>List the steps for searching and registering for apprenticeship opportunities</li> </ul>	<ul> <li>Create a professional Curriculum Vitae (CV)</li> <li>Use various offline and online job search sources such as employment exchanges, recruitment agencies, and job portals respectively</li> <li>Perform a mock interview</li> </ul>
Classroom Aids:	
Whiteboard, marker pen, projector	
Tools, Equipment and Other Requirements	







### **Annexure**

### **Trainer Requirements**

Trainer Prerequisites							
Minimum Educational	Specialization	pecialization Relevant Industry Experience		Traini	ng Experience	Remarks	
Qualification		Years	Specialization	Years	Specialization		
10 <sup>th</sup> Class	Class 10 <sup>th</sup>	4	CNC Operator- Vertical Machining Centre	0		Practical skills and knowledge required in the relevant job role	
IΤΙ	ITI	4	CNC Operator- Vertical Machining Centre	0		Practical skills and knowledge required in the relevant job role	
Certified in relevant CITS course as appropriate							

Trainer Certification				
Domain Certification	Platform Certification			
"CNC Operator Turning, CSC/Q0115, v3.0".  Minimum accepted score is 80%.	"Trainer, MEP/Q2601"  Minimum accepted score is 80%.			







### **Assessor Requirements**

Assessor Prerequisites						
Minimum Educational	Specialization			Training/Assessment Experience		Remarks
Qualification		Years	Specialization	Years	Specialization	
10 <sup>th</sup> Class	Class 10 <sup>th</sup>	4	CNC Operator- Vertical Machining Centre	0		Practical skills and knowledge required in the relevant job role
ІТІ	ITI	4	CNC Operator- Vertical Machining Centre	0		Practical skills and knowledge required in the relevant job role
Certified in relevant CITS course as appropriate						

Assessor Certification		
Domain Certification	Platform Certification	
"CNC Operator Turning, CSC/Q0115, v3.0". Minimum accepted score is 80%.	"Assessor, MEP/Q2701"  Minimum accepted score is 80%.	







#### **Assessment Strategy**

- 1. Assessment System Overview:
  - Batches assigned to the assessment agencies for conducting the assessment on SDMS/SIP or email
  - Assessment agencies send the assessment confirmation to VTP/TC looping SSC
  - The assessment agency deploys the ToA certified Assessor for executing the assessment
  - SSC monitors the assessment process & records
- 2. Testing Environment

To ensure a conducive environment for conducting a test, the trainer will:

- Confirm that the centre is available at the same address as mentioned on SDMS or SIP
- Check the duration of the training.
- Check the Assessment Start and End time to be 10 a.m. and 5 p.m. respectively
- Ensure there are 2 Assessors if the batch size is more than 30.
- Check that the allotted time to the candidates to complete Theory & Practical Assessment is correct.
- Check the mode of assessment—Online (TAB/Computer) or Offline (OMR/PP).
- Confirm the number of TABs on the ground are correct to execute the Assessment smoothly.
- Check the availability of the Lab Equipment for the particular Job Role.
- 3. Assessment Quality Assurance levels / Framework:
  - Question papers created by the Subject Matter Experts (SME)
  - Question papers created by the SME verified by the other subject Matter Experts
  - Questions are mapped with NOS and PC
  - Question papers are prepared considering that levels 1 to 3 are for the unskilled & semiskilled individuals, and levels 4 and above are for the skilled, supervisor & higher management
  - The assessor must be ToA certified and the trainer must be ToT Certified
  - The assessment agency must follow the assessment guidelines to conduct the assessment
- 4. Types of evidence or evidence-gathering protocol:
  - Time-stamped & geotagged reporting of the assessor from assessment location
  - Centre photographs with signboards and scheme-specific branding
  - Biometric or manual attendance sheet (stamped by TP) of the trainees during the training period
  - Time-stamped & geotagged assessment (Theory + Viva + Practical) photographs & videos
- 5. Method of verification or validation:

To verify the details submitted by the training centre, the assessor will undertake:

- A surprise visit to the assessment location
- A random audit of the batch
- A random audit of any candidate
- 6. Method for assessment documentation, archiving, and access

To protect the assessment papers and information, the assessor will ensure:

- Hard copies of the documents are stored
- Soft copies of the documents & photographs of the assessment are uploaded/accessed from Cloud Storage







 Soft copies of the documents & photographs of the assessment are stored on the Hard drive







### **References**

### Glossary

Term	Description
Declarative knowledge	Declarative knowledge refers to facts, concepts and principles that need to be known and/or understood in order to accomplish a task or to solve a problem.
Key Learning	The key learning outcome is the statement of what a learner needs to know, understand and be able to do in order to achieve the terminal outcomes. A set of key learning outcomes will make up the training outcomes. Training outcome is specified in terms of knowledge, understanding (theory) and skills (practical application).
OJT (M)	On-the-job training (Mandatory); trainees are mandated to complete specified hours of training on-site
OJT (R)	On-the-job training (Recommended); trainees are recommended the specified hours of training on-site
Procedural Knowledge	Procedural knowledge addresses how to do something, or how to perform a
Training Outcome	Training outcome is a statement of what a learner will know, understand and be able to do <b>upon the completion of the training</b> .
Terminal Outcome	The terminal outcome is a statement of what a learner will know, understand and be able to do <b>upon the completion of a module.</b> A set of terminal outcomes help to achieve the training outcome.







### **Acronyms and Abbreviations**

Term	Description
NOS	National Skills Qualification Committee
NSQF	National Skills Qualification Framework
OJT	On-the-Job Training
OMR	Optical Mark Recognition
PC	Performance Criteria
PwD	Persons with Disabilities
QP	Qualification Pack
SDMS	Skill Development & Management System
SIP	Skill India Portal
SSC	Sector Skill Council
TC	Trainer Certificate
ТоА	Training of Assessors
ТоТ	Training of Trainers
TP	Training Provider