



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR CAPITAL GOODS INDUSTRY

## What are Occupational Standards(OS) ?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

### Contact Us:

Capital Goods Skill Council, C/O Awfis, 1st Floor, L-29 Outer Circle Connaught Place New Delhi – 110001 E-mail: inder.gahlaut@cgsc.in





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# Introduction

# **Qualifications Pack- Stud Welding Operator**

SECTOR/S: CAPITAL GOODS

#### SUB-SECTOR:

- 1. Machine Tools
- 2. Textile Manufacturing Machinery
- 3. Electrical and Power Machinery
- 4. Plastics Manufacturing Machinery
- 5. Process Plant Machinery
- 6. Light Engineering Goods

**OCCUPATION:** Welding and Cutting

**REFERENCE ID: CSC/Q0210** 

ALIGNED TO: NCO-2004/NIL

**Brief Job Description:** Perform stud welding to secure studs and pins to metal surfaces to attach materials such as boilers surfaces, insulation and refractories. This can be done through manual processes or with machines in downward position. Set-up and prepare for operations interpreting the right information from the specification documents.

**Personal Attributes:** Basic communication, numerical and computational abilities. Openness to learning, ability to plan and organize own work, identify and solve problems in the course of working. Understanding the need to take initiative and manage self and work to improve efficiency and effectiveness.





	Qualifications Pack Code	C	CSC/Q0210		
	Job Role	Stud Welding Operator [Applicable for National Scenarios]		]	
ils	Credits	TBD	Version number	1.0	
eta	Sector	Capital Goods	Drafted on	10/04/2014	
Job Details	Sub-sector	<ol> <li>Machine Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and PowerMachinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	24/11/2017	
	Occupation	Welding and Cutting	Next review date	24/11/2021	
	NSQC Clearance on	19/05/2015			

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Job Role	Stud Welding Operator	
Role Description	Perform operations of stud welding and independently carry out stud weld operations for welding joints as per welding procedure specification (WPS).	
NSQF level	4	
Minimum Educational Qualifications	10 <sup>th</sup> Standard pass, preferably	
Maximum Educational Qualifications	Not Applicable	
Prerequisite License or Training	No Previous Training Required	
Minimum Job Entry Age	18 Years	
Experience	No Previous Experience Required	
Applicable National Occupational Standards (NOS)	<ul> <li>Compulsory:</li> <li>1. <u>CSC/N0210 Weld stud joints using stud welding</u> <u>equipment/ machines</u></li> <li>2. <u>CSC/N1335 Use basic health and safety practices at the</u> <u>workplace</u></li> <li>3. <u>CSC/N1336 Work effectively with others</u></li> </ul>	
Performance Criteria	As described in the relevant OS units	





Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Jobrole	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack(QP)	QP comprises the set of OSs, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual need to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.





	Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. In the context of the OS, these include communication related skills that are applicable to most job roles.
	Keywords/Terms	Description
	NDT	Non-Destructive Testing
	DT	Destructive Testing
	CO <sub>2</sub>	Carbon Dioxide
	CPR	Cardiac Pulmonary Resuscitation
	WPS	Welding Procedure Speciation
	PPE	Personal Protective Equipment
	СС	Constant Current







CSC/N0210 Weld stud joints using stud welding equipment/ machines

# National Occupational Standard



## **Overview**

This unit covers operations for performing stud welding to secure studs and pins to metal surfaces to attach materials such as boilers surfaces, insulation and refractories. The person would be able to independently carry out stud weld operations for welding studs and pins as per welding procedure specifications (WPS).







## CSC/N0210 Weld stud joints using stud welding equipment/ machines

Unit Code	CSC/N0210
Unit Title (Task)	Weld stud joints using stud welding equipment/machines
(Task) Description	This unit is about performing stud welding to secure studs and pins to metal surfaces to attach materials such as boilers, surfaces, insulation and refractories. This can be done through manual processes or with machines in downward position.
Scope Performance Criteria(P	<ul> <li>This unit/task covers the following:</li> <li>Work safely</li> <li>Prepare for welding operations</li> <li>Carry out welding operations</li> <li>Test of output</li> <li>Deal with contingencies</li> </ul>
Element	Performance Criteria
Work safely	<ul> <li>To be competent, the user/individual on the job must be able to:</li> <li>PC1. work safely at all times, complying with health and safety and other relevant regulations and guidelines</li> <li>PC2. stop machine/equipment in case of emergencies and start when safe using correct procedure</li> <li>PC3. operate machine/equipment safety devices in line with set procedures</li> <li>PC4. stop the machine/equipment in a timely and safe manner during an emergency</li> </ul>
Prepare for welding operations	<ul> <li>To be competent, the user/individual on the job must be able to:</li> <li>PC5. interpret stud welding information from welding procedure data sheets specifications</li> <li>PC6. set up stud welding machine/equipment for operations as per requirement</li> <li>PC7. ensure portable equipment power leads are undamaged and securely connected</li> <li>PC8. check if all machinery and equipment is calibrated and approved for use</li> <li>PC9. check if base metal plates are approved for stud welding process</li> <li>PC10. check if all equipment mechanical and electrical systems operate correctly</li> <li>PC11. identify maintenance requirements for various equipment/machine parts</li> <li>PC12. ensure welding material surface is appropriately prepared with required surface pre-treatment</li> <li>Preparation of surface: clean; rust free; free from paint, oil, grease, moisture and other contaminants; use abrasives for surface preparation (abrasive wheel, wire brush or wheel, drill burr or end mill)</li> </ul>







<u>CSC/N0210</u> W	Veld stud joints using stud welding equipment/ machines
	PC13. match consumables to welding process
	PC14. identify different types and sizes of common fasteners and ferrules
	PC15. remove damaged and defective materials, equipment and consumables from
	operations
	PC16. select required amount of materials
	PC17. set up, check, adjust and operate stud welding machines
	PC18. set up the equipment parameters in accordance with instructions and the
	welding procedure specifications
	Equipment parameters: cable length size to be equal and return clamp as
	close to weld point as possible; gun capacity (stud diameter); polarity; stud
	extension; amperage; time setting; plunge; lift
	PC19. check supplies of components and consumables are adequate and correctly
	prepared
	PC20. check that the parent material, components, consumables and joint
	preparation comply with specifications
	PC21. produce test specimen by welding stud to approved specimen plates
	PC22. weld position, nature of base metal and stud surfaces, current, and time shall
	be recorded during specimen testing
	PC23. test specimen through approved tests and record results
	PC24. adjust parameters as per test results to achieve desired output including
	plunge, lift, time and current
	PC25. confirm that the machine is set up and operating correctly, ready for the
	joining operations to be carried
Carry out welding	To be competent, the user/individual on the job must be able to:
operations	PC26. follow the relevant joining procedure and work instructions
	PC27. carry out and monitor the machine/equipment operations in accordance
	with specifications and job instructions
	PC28. select positions of stud placement by looking at specifications, marked layout,
	drawing layout or provided templates
	PC29. monitor the process operation and make adjustments to parameters, in order
	to produce welded components covering different components and different
	material thicknesses
	PC30. level and square gun to base metal before starting the weld
	PC31. stud weld threaded and unthreaded fasteners accurately
	PC32. stud weld fasteners of different diameters in downward position
Test of output	To be competent, the user/individual on the job must be able to:
	PC33. produce welded components which meet all the required quality parameters
	PC34. ensure stud welds are correctly pitched out and located
	PC35. meet the required dimensional accuracy within specified tolerances
	PC36. achieve the rate of output as specified







<u>CSC/N0210</u> Wo	eld stud joints using stud welding equipment/ machines
Deal with contingencies	<ul> <li>PC37. support carrying out of destructive and non-destructive tests         <ul> <li>Non-destructive tests (NDT): visual inspection; fillet formation, fillet height, flow or bend of filet into base material; after-weld length; 'wetting' – flash around the stud with no undercut             Destructive tests (DT): Mechanical (tensile test, bend test, torque test)</li> </ul> </li> <li>To be competent, the user/individual on the job must be able to:         <ul> <li>PC38. detect equipment malfunctions and deal with them appropriately</li> <li>PC39. deal promptly and effectively with problems within own control and seek</li> </ul> </li> </ul>
	timely and appropriate assistance from relevant personnel as per organizational procedure PC40. shut down the equipment to a safe condition on conclusion of welding activities
Knowledge and Unders	
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. relevant legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</li> <li>KA2. key purpose of the organization</li> <li>KA3. department structure and hierarchy protocols</li> <li>KA4. work flow and own role in the work low</li> </ul>
	KA5. dependencies and interdependencies in the workflow KA6. support functions and types of support available for incumbents in this role
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. safe working practices, precautions and procedures to be observed when operating stud welding equipment Safety precautions: protection from live and other electrical components, including insulation, proper earthing, proper loading, etc., using machine guards and safety devices, safety from sparks, adequate lighting, appropriate personal protective equipment (PPE): suitable aprons, welding gloves (hole free, dry and insulating), safety boots (hole free), correctly fitting overalls, suitable eye shields/goggles; protection of self and others from the effects of the welding arc; fume extraction/control measures; safety measures for elevated and trench working
	<ul> <li>KB2. hazards associated with stud welding equipment and how they can be minimized</li> <li>KB3. basic principles of stud welding</li> <li>Basic principles: types of machines; heat and pressure to form a weld; heating effect of welding current; welding and pressure cycles; machine</li> </ul>
	functions; principal features of the welded joint KB4. terminology used in welding KB5. key components and features of the equipment used







CSC/N0210 W	eld stud joints using stud welding equipment/ machines
	Key components: constant current (CC) power source, stud welding gun, weld
	cable with stud gun control card, control cable, controls for adjusting to
	diameter, work/ground cable with "c" clamp type connector
	KB6. types and thicknesses of base metals for welding purposes
	KB7. power sources, types and implications for welding
	KB8. types and sizes of studs and pins used in stud welding
	KB9. types, components and operation of stud guns for welding
	Types of guns: portable, hand-held pistol grip configuration; fixed,
	production gun, mounted within an automatic fastener loading system
	Components of gun: leg screw, chuck adaptor, set screw, ferrule, ferrule grip,
	foot screws, foot, legs, chuck, plunge
	KB10. types and sizes of ferrules used in stud welding
	KB11. applications of stud welding such as duct work, boilers and bridges
	KB12. how to test stud welding equipment set up for readiness
	KB13. how to adjust stud welding machine as required for achieving specified
	output
	KB14. importance of levelling and squaring gun to base metal while stud welding
	KB15. ability to detect stud welding equipment malfunction
	KB16. importance of holding the gun steadyduring the weld
	KB17. importance of not actuating the trigger twice during a stud weld
	KB18. importance of correct plunge and lift in stud welding
	KB19. show variation in the parameters influence weld features, quality and output
	KB20. how to extract the information required from the drawings and welding
	KB21. procedure specifications
	KB22. operation of the stud welding machine controls and their function
	fine tuning parameters in stud welding operations to maintain quality;
	recognition of problems and action to be taken
	KB23. problems that can occur with the welding activities; materials and weld
	defects and how to rectify them or deal with them appropriately
	Problems: misaligned weld, poor weld (missing in large measure), uneven
	weld, after weld height of the stud not as per requirement, hot weld, cold
	weld, hang up weld
	KB24. importance of self-inspection of completed weld work
	KB25. organizational quality systems (standards to be achieved; production records
	to be kept) used as applicable to the job requirements
	KB26. extent of their own authority and whom to seek help from for problems that
	cannot be resolved by self
	KB27. reporting lines and procedures, line supervision and technical experts
	KB28. types of fire extinguishers and their suitable uses in case of welding related
	fires







	eld stud joints using stud welding equipment/ machines
škills (S)	
A. Core Skills/	Reading Skills
Generic Skills	The user/ individual on the job needs to know and understand how to:
	SA1. read and interpret information correctly from various job specification
	documents, health and safety instructions, memos, etc. applicable to the job
	in English and/or local language
	Writing Skills
	The user/individual on the job needs to know and understand how to:
	SA2. fill up appropriate technical forms, process charts, activity logs as per
	organizational format in English and/or local language
	SA3. undertake numerical operations, geometry and calculations/ formulae
	(including addition, subtraction, multiplication, division, fractions and
	decimals, percentages and proportions, simple ratios and averages)
	SA4. use appropriate measuring techniques
	SA5. use and convert British and metric systems of measurements
	SA6. apply appropriate degree of accuracy to express numbers
	SA7. calculate tolerance in terms of limits of size
	SA8. check measurements, angles, orientation and slopes
	SA9. types of reference lines such as tangent lines, datum lines, centre lines and
	work points
	SA10. check square of material using corner-to-corner dimensions and triangulation
	(3-4-5) method
	SA11. select and use tools and equipment such as measuring tapes, levels, squares,
	protractors and dividers
	SA12. ability to check dimensions of components-
	SA13. calculate the value of angles in a triangle
	SA14. interpret straight line graphs using given data
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA15. convey and share technical information clearly using appropriate language
	SA16. check and clarify task-related information
	SA17. liaise with appropriate authorities using correct protocol
	SA18. communicate with people in respectful form and manner in line with
	organizational protocol
8. Professional Skills	Decision Making
	NA
	Plan and Organize
	The user/individual on the job needs to know and understand how to:
	SB1. plan, prioritize and sequence work operations as per job requirements







CSC/N0210	Weld stud joints using stud welding equipment/ machines           SB2.         organize and analyze information relevant to work
	SB3. basic concepts of shop-floor work productivity including waste reduction,
	efficient material usage and optimization of time
	Customer Centricity
	The user/individual on the job needs to know and understand how to: SB4. exercise restraint while expressing dissent and during conflict situations
	SB6. manage own time for achieving better results
	SB7. work in a team in order to achieve better results
	SB8. identify and clarify work roles within a team
	SB9. communicate and cooperate with others in the team for better results
	SB10. seek assistance from fellow team members
	Problem Solving
	The user/individual on the job needs to know and understand how to:
	SB11. identify problems with work planning, procedures, output and behavior and
	their implications
	SB12. prioritize and plan for problem solving
	SB13. communicate problems appropriately to others
	SB14. identify sources of information and support for problem solving
	SB15. seek assistance and support from other sources to solve problems
	SB16. identify effective resolution techniques
	SB17. select and apply resolution techniques
	SB18. seek evidence for problem resolution
	Analytical Thinking
	The user/individual on the job needs to know and understand how to:
	SB19. undertake and express new ideas and initiatives to others
	SB20. modify work plan to overcome unforeseen difficulties or developments that
	occur as work progresses
	SB21. participate in improvement procedures including process, quality and
	internal/external customer/supplier relationships
	SB22. enhance one's competencies in new and different situations and contexts to
	achieve more
	Critical Thinking
	The user/individual on the job needs to know and understand how to:
	SB23. participate in on-the-job and other learning, training and development
	interventions and assessments
	SB24. clarify task related information with appropriate personnel or technical
	adviser
	SB25. seek to improve and modify own work practices
	SB26. maintain current knowledge of application standards, legislation, codes of
	practice and product/process developments







## CSC/N0210 Weld stud joints using stud welding equipment/ machines

# **NOS Version Control**

NOS Code		CSC/N0210		
Credits	TBD	Version number	1.0	
Industry	Capital Goods	Drafted on	10/04/2014	
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Plastics         <ul> <li>Manufacturing</li> <li>Machinery</li> </ul> </li> <li>Textile         <ul> <li>Manufacturing</li> <li>Machinery</li> </ul> </li> <li>Process Plant         <ul> <li>Machinery</li> <li>Electrical and Power</li> <li>Machinery</li> <li>Light Engineering</li> <li>Goods</li> </ul> </li> </ol>	Last reviewed on	24/11/2017	
Occupation	Welding and Cutting	Next review date	24/11/2021	







# National Occupational Standard



## **Overview**

This unit covers health, safety and security at the workplace. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment.







	Unit Code	CSC/N1335	
p	Unit Title (Task)	Use basic health and safety practices at the workplace	
Standa	Description	This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace. It covers responsibilities towards self, others, assets and the environment.	
lal	Scope	This unit/task covers the following:	
National Occupational Standard		<ul> <li>Health and safety</li> <li>Fire safety</li> <li>Emergencies, rescue and first-aid procedure</li> </ul>	
onal	Performance Criteria(P	C) w.r.t. the Scope	
lati	Element	Performance Criteria	
Nati	Health and safety	<ul> <li>To be competent, the user/individual on the job must be able to:</li> <li>PC1. use protective clothing/equipment for specific tasks and work conditions Protective clothing: leather or asbestos gloves, flame proof aprons, flame proof overalls buttoned to neck, cuttless (without folds), trousers, reinforced footwear, helmets/hard hats, cap and shoulder covers, ear defenders/plugs, safety boots, knee pads, particle masks, glasses/goggles/visors</li> <li>Equipment: hand shields, machine guards, residual current devices, shields, dust sheets, respirator</li> <li>PC2. state the name and location of people responsible for health and safety in the workplace</li> <li>PC3. state the names and location of documents that refer to health and safety in the workplace</li> <li>PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace</li> <li>Hazards: sharp edged and heavy tools; heated metals; oxyfuel and gas cylinders; welding radiation; hazardous surfaces(sharp, slippery, uneven, chipped, broken, etc.); hazardous substances(chemicals, gas, oxy-fuel, fumes, dust, etc.); physical hazards(working at heights, large and heavy objects and machines, sharp and piercing objects, tolls and machines, intense light, load noise, obstructions in corridors, by doors, blind turns, noise, over stacked shelves and packages, etc.) electrical machines and appliances, etc.)</li> <li>Possible causes of risk and accident: physical actions; reading; listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious</li> </ul>	







CSC/N1335 Use	basic health and safety practices at the workplace
	illness)
	PC5. carry out safe working practices while dealing with hazards to ensure the
	safety of self and others
	Safe working practices: using protective clothing and equipment; putting up
	and reading safety signs; handle tools in the correct manner and store and
	maintain them properly; keep work area clear of clutter, spillage and unsafe
	object lying casually; while working with electricity take all electrical
	precautions like insulated clothing, adequate equipment insulation, use of
	control equipment, dry work area, switch off the power supply when not
	required, etc.; safe lifting and carrying practices; use equipment that is
	working properly and is well maintained; take due measures for safety while
	working in confined places, trenches or at heights, etc. including safety
	harness, fall arrestors, etc.
	PC6. state methods of accident prevention in the work environment of the job role
	Methods of accident prevention: training in health and safety procedures;
	using health and safety procedures; use of equipment and working practices
	(such as safe carrying procedures); safety notices, advice; instruction from
	colleagues and supervisors
	PC7. state location of general health an state equipment in the workplace
	General health and safety equipment: fire extinguishers; first aid equipment;
	safety instruments and clothing; safety installations(eg fire exits, exhaust
	fans)
	PC8. inspect for faults, set up and safely use steps and ladders in general use
	Ladder faults: corrosion of metal components, deterioration, splits and cracks
	timber components, imbalance, loose rungs, missing/ unfixed nuts or bolts,
	etc.
	Ladders set up: firm/level base, clip/lash down, leaning at the correct angle,
	etc.
	PC9. work safely in and around trenches, elevated places and confined areas
	PC10. lift heavy objects safely using correct procedures
	PC11. apply good housekeeping practices at all times
	Good housekeeping practices: clean/tidy work areas, removal/disposal of
	waste products, protect surfaces
	PC12. identify common hazard signs displayed in various areas
	Various areas: on chemical containers; equipment; packages; inside buildings;
	in open areas and public spaces, etc.
	PC13. retrieve and/or point out documents that refer to health and safety in the workplace
	Documents: fire notices, accident reports, safety instructions for equipment
	and procedures, company notices and documents, legal documents (eg







	government notices)
Fire safety	<ul> <li>To be competent, the user/individual on the job must be able to:</li> <li>PC14. use the various appropriate fire extinguishers on different types of fires correctly</li> <li>Types of fires: Class A: eg. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: eg. electrical equipment such as appliances, wiring, breaker panels, etc.</li> <li>(These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no longer receiving electricity); Class D: combustible metals such as magnesium, titanium, and sodium (These fires burn at extremely high temperatures and require special suppression agents)</li> <li>PC15. demonstrate rescue techniques applied during fire hazard</li> <li>PC16. demonstrate good housekeeping in order to prevent fire hazards</li> </ul>
	PC17. demonstrate the correct use of a fire extinguisher
Emergencies, rescue and first-aid procedures	<ul> <li>To be competent, the user/individual on the job must be able to:</li> <li>PC18. demonstrate how to free a person from electrocution</li> <li>PC19. administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric stock, poisoning etc.</li> <li>PC20. demonstrate basic techniques of bandaging</li> <li>PC21. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments</li> <li>PC22. perform and organize loss minimization or rescue activity during an accident in real or simulated environments</li> <li>PC23. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases</li> <li>PC24. demonstrate the artificial respiration and the CPR Process</li> <li>PC25. participate in emergency procedures</li> <li>Emergency procedures: raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work</li> <li>PC26. complete a written accident/incident report or dictate a report to another person, and send report to person responsible</li> <li>Incident Report includes details of: name, date/time of incident, date/time of report, location, environment conditions, persons involved, sequence of events, injuries sustained, damage sustained, actions taken, witnesses, supervisor/manager notified</li> <li>PC27. demonstrate correct method to move injured people and others during an emergency</li> </ul>







CSC/N1335 Use	e basic health and safety practices at the workplace		
Knowledge and Unders	derstanding (K)		
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. names (and job titles if applicable), and where to find, all the people responsible for health and safety in a workplace</li> <li>KA2. names and location of documents that refer to health and safety in the workplace</li> </ul>		
its processes) B. Technical Knowledge	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KB1. meaning of "hazards" and "risks"</li> <li>KB2. health and safety hazards commonly present in the work environment and related precautions</li> <li>KB3. possible causes of risk, hazard or accident in the workplace and why risk and/or accidents are possible</li> <li>KB4. possible causes of risk and accident</li> <li>Possible causes of risk and accident</li> <li>Possible causes of risk and accident: physical actions; reading; listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious illness)</li> <li>KB5. methods of accident prevention</li> <li>Methods of accident prevention: training in health and safety procedures; using health and safety procedures; use of equipment and working practices (such as safe carrying procedures); safety notices, advice; instruction from colleagues and supervisors</li> <li>KB6. safe working practices when working with tools and machines</li> <li>KB7. safe working practices while working at various hazardous sites</li> <li>KB8. where to find all the general health and safety equipment in the workplace</li> <li>KB9. various dangers associated with the use of electrical equipment</li> <li>KB10. preventative and remedial actions to be taken in the case of exposure to toxic materials</li> <li>Exposure: ingested, contact with skin, inhaled</li> <li>Preventative action: ventilation, masks, protective clothing/ equipment); Remedial action: immediate first aid, report to supervisor</li> <li>Toxic materials: solvents, flux, lead</li> <li>KB11. importance of using protective clothing/equipment while working</li> <li>KB22. precautionary activities to prevent the fire accident</li> <li>KB13. various causes of fire</li> <li>Causes of fires: heating of metal; spontaneous ignition; sparking; electrical</li> </ul>		
	heating; loose fires (smoking, welding, etc.); chemical fires; etc. KB14. techniques of using the different fire extinguishers KB15. different methods of extinguishing fire		







CSC/N1335 Use	basic health and safety practices at the workplace		
	KB16. different materials used for extinguishing fire		
	Materials: sand, water, foam, CO <sub>2</sub> , dry powder		
	KB17. rescue techniques applied during a fire hazard		
	KB18. various types of safety signs and what they mean		
	KB19. appropriate basic first aid treatment relevant to the condition eg. shock,		
	electrical shock, bleeding, breaks to bones, minor burns, resuscitation,		
	poisoning, eye injuries		
	KB20. content of written accident report		
	KB21. potential injuries and ill health associated with incorrect manual handing		
	KB22. safe lifting and carrying practices		
	KB23. personal safety, health and dignity issues relating to the movement of a		
	person by others		
	KB24. potential impact to a person who is moved incorrectly		
Skills (S)			
A. Core Skills/	Reading Skills		
Generic Skills			
	The user/individual on the job needs to know and understand how to: SA1. read and comprehend basic content to read labels, charts, signages		
	SA2. read and comprehend basic English to read manuals of operations SA3. read an accident/incident report in local language or English		
	Writing Skills		
	Writing Skills		
	The user/individual on the job needs to know and understand how to:		
	SA4. write an accident/incident report in local language or English		
	Oral Communication (Listening and Speaking skills)		
	The user/individual on the job needs to know and understand how to:		
	SA5. question coworkers appropriately in order to clarify instructions and other		
	issues		
	SA6. give clear instructions to coworkers, subordinates others		
B. Professional Skills	Decision Making		
	The user/individual on the job needs to know and understand how to:		
	SB1. make appropriate decisions pertaining to the concerned area of work with		
respect to intended work objective, span of authority, responsibility, lai			
down procedure and guidelines			
	Plan and Organize		
	The user/individual on the job needs to know and understand how to:		
	SB2. plan and organize their own work schedule, work area, tools, equipment and		
	materials to maintain decorum and for improved productivity		
	Customer Centricity		
	The user/individual on the job needs to know and understand how to:		







SB3. remain congenial while discussing and debating issues with co-workers SB4. follow appropriate protocols for communication based on situation, hierarchy,		
SB4 follow appropriate protocols for communication based on situation, hierarchy		
SB in Tonow appropriate protocols for communication based on situation, metareny,		
organizational culture and practice		
SB5. ask for, provide and receive required assistance where possible to ensure		
achievement of work related objectives		
SB6. thank coworkers for any assistance received		
SB7. offer appropriate respect based on mutuality and respect for fellow		
workmanship and authority		
Problem Solving		
The user/individual on the job needs to know and understand how to: SB8. think through the problem, evaluate the possible solution(s) and suggest an		
optimum /best possible solution(s)		
SB9. identify immediate or temporary solutions to resolve delays		
SB10. identify sources of support that can be availed of for problem solving for		
various kind of problems		
SB11. seek appropriate assistance from other sources to resolve problems		
SB12. report problems that you cannot resolve to appropriate authority		
Analytical Thinking		
The user/individual on the job needs to know and understand how to: SB13. identify cause and effect relations in their area of work		
SB14. use cause and effect relations to anticipate potential problems and their solution		
Critical Thinking		
NA		







# **NOS Version Control**

TBD	Version number	1.0
Capital Goods	Drafted on	10/04/2014
<ol> <li>Machine Tools</li> <li>Plastics Manufacturing</li> <li>Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	24/11/2017
Welding and Cutting	Next review date	24/11/2017
	<ol> <li>Plastics Manufacturing</li> <li>Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	<ul> <li>2. Plastics Manufacturing</li> <li>Machinery</li> <li>3. Textile Manufacturing Machinery</li> <li>4. Process Plant Machinery</li> <li>5. Electrical and Power Machinery</li> <li>6. Light Engineering Goods</li> </ul>







CSC/N1336

Work effectively with others

# National Occupational Standard



## **Overview**

This unit covers basic practices that improve effectiveness of working with others in an organizational set-up.







## CSC/N1336

## Work effectively with others

	Unit Code	CSC/N1336		
	Unit Title (Task)	Work effectively with others		
	Description	This unit covers basic etiquette and competencies that a candidate is required to possess and demonstrate in their behavior and interactions with others at the workplace. These cover areas such as communication etiquette, discipline, listening etc.		
	Scope	<ul><li>This unit/task covers the following:</li><li>Work effectively with others</li></ul>		
	Performance Criteria(PC) w.r.t. the Scope			
Element Performance Criteria		Performance Criteria		
	Work effectively with others	<ul> <li>To be competent, the user/individual on the job must be able to:</li> <li>PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required</li> <li>PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt</li> <li>PC3. give information to others clearly, at a pace and in a manner that helps them to understand</li> <li>PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible</li> <li>PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks</li> <li>PC6. display appropriate communication etiquette while working</li> <li>Communication etiquette: do not use abusive language; use appropriate titles and terms of respect; do not eat or chew while talking (vice versa)etc.</li> <li>PC7. display active listening skills while interacting with others at work</li> <li>PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism</li> <li>PC9. demonstrate responsible and disciplined behaviors at the workplace Disciplined behaviors: e.g. punctuality; completing tasks as per given time and standards; not gossiping and idling time; eliminating waste, honesty, etc.</li> <li>PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict</li> </ul>		
	Knowledge and Unders	tanding (K)		
	A. Organizational Context (Knowledge of the company / organization and	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</li> <li>KA2. reporting structure, inter-dependent functions, lines and procedures in the work area</li> </ul>		







CSC/N1336	Work effectively with others			
its processes)	KA3. relevant people and their responsibilities within the work area			
	KA4. escalation matrix and procedures for reporting work and employment related			
	issues			
B. Technical	The user/individual on the job needs to know and understand:			
Knowledge	KB1. various categories of people that one is required to communicate and co-			
	ordinate with in the organization			
	KB2. importance of effective communication in the workplace			
	KB3. importance of teamwork in organizational and individual success			
	KB4. various components of effective communication			
	KB5. key elements of active listening			
	KB6. value and importance of active listening and assertive communication			
	KB7. barriers to effective communication			
	KB8. importance of tone and pitch in effective communication			
	KB9. importance of avoiding casual expletives and unpleasant terms while			
	communicating professional circles			
	KB10. how poor communication practices can disturb people, environment and			
	cause problems for the employee, the employer and the customer			
	KB11. importance of ethics for professional success			
	KB12. importance of discipline for professional success			
	KB13. what constitutes disciplined behavior for a working professional			
	KB14. common reasons for interpersonal conflict			
	KB15. importance of developing effective working relationships for professional			
	success			
	KB16. expressing and addressing grievances appropriately and effectively			
	KB17. importance and ways of managing interpersonal conflict effectively			
Skills (S)	KB17. Importance and ways of managing interpersonal connect enectively			
A. Core Skills/	ReadingSkills			
Generic Skills				
	The user/individual on the job needs to know and understand how to:			
	SA1. read basic terms and terminologies to accurately interpret work related			
	documents, labels, supervisor instructions in the local language			
	SA2. read and interpret accurate information from various relevant work			
	instructions and records			
	Writing Skills			
	The user/ individual on the job needs to know and understand how to:			
	SA3. write clear and legible notes to self, colleagues and seniors to pass messages,			
	keep records, prepare to-do lists, take down instructions			
	SA4. write basic numbers, quantities and work related terminology for operational			
	requirements in the local language			
	Oral Communication (Listening and Speaking skills)			







CSC/N1336	Work effectively with others		
	The user/individual on the job needs to know and understand how to:		
	SA5. interact with the supervisor appropriately (correct protocol and manner of		
	speaking) in order to understand the basic requirements of the product,		
	production plans and other associated requirements		
	SA6. give clear instructions to co-workers about the type of output required and		
	answer queries		
	SA7. display active listening skills while interacting with co-workers and other in		
	the workplace		
B. Professional Skills	Decision Making		
	NA		
	Plan and organize		
	The user/individual on the job needs to know and understand how to:		
	SB1. use appropriate planning to maintain a smooth relationship with fellow team		
	members		
	SB2. take steps within one's limits of authority to initiate modification in plan if th		
	circumstances require it		
	Customer centricity		
	The user/individual on the job needs to know and understand how to:		
	SB3. check that work meets customer requirements		
	SB4. deliver consistent and reliable service to internal and external customers		
	Problem Solving		
	The user/individual on the job needs to know and understand how to:		
	SB5. work with co-workers and supervisor to resolve any issues that threaten		
	disruption, increase risk, cause delays or under-achievement of quality and		
	targets as per the planned schedule		
-	Analytical Thinking		
	NA		
	Critical Thinking		
	NA		







CSC/N1336

Work effectively with others

# **NOS Version Control**

NOS Code	CSC/N1336		
Credits	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/2014
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	24/11/2017
Occupation	Welding and Cutting	Next review date	24/11/2021





## **Annexure**

## Nomenclature for QP and NOS



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The following acronyms/ codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Machine Tools	01-13
Dies, Moulds and Press Tools	01-13
Plastic Manufacturing Machinery	01-13
Textile Manufacturing Machinery	01-13
Process Plant Machinery	01-13
Electrical and Power Machinery	01-13
Light Engineering Goods	01-13

Sequence	Description	Example
Three letters	Capital Goods	CSC
Slash	/	/
Next letter	Whether <b>Q</b> P or <b>N</b> OS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01





## **Criteria For Assessment Of Trainees**

### Job Role: Stud Welding Operator

#### Qualification Pack: CSC/Q0210

### Sector Skill Council: Capital Goods Skill Council

#### **Guidelines for Assessment**

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.

3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.

4. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).

5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criterion.

6. To pass the Qualification Pack , every trainee should score a minimum of 70% of aggregate marks to successfully clear the assessment.

7. In case of *unsuccessful completion*, the trainee may seek reassessment on the Qualification Pack.

Compulsory NOS Total Marks: 300			Marks Allocation		
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out of	Theory	Skills Practical
CSC/N0210 Weld stud joints using stud welding	PC1.work safely at all times, complying with health and safety and other relevant regulations and guidelines		3	1	2
equipment/ machines	PC2.stop machine/equipment in case of emergencies and start when safe using correct procedure		3	1	2
	PC3.operate machine/equipment safety devices in line with set procedures		3	1	2
	PC4.stop the machine/equipment in a timely and safe manner during an emergency	100	2	0	2
	PC5.interpret stud welding information from welding procedure data sheets specifications		2	1	1
	PC6.set up stud welding machine/equipment for operations as per requirement		3	1	2
	PC7.ensure portable equipment power leads are undamaged and securely connected		2	0	2
	PC8.check if all machinery and equipment is calibrated and approved for use		2	0	2





PC9.check if base metal plates are approved for
stud welding process
PC10. check if all equipment mechanical and
electrical systems operate correctly
PC11.identify maintenance requirements for
various equipment/machine parts
PC12.ensure welding material surface is
appropriately prepared with required surface pre-
treatment
PC13.match consumables to welding process
PC14.identify different types and sizes of common
fasteners and ferrules
PC15.remove damaged and defective materials,
equipment and consumables from operations
PC16.select required amount of materials
PC17.set up, check, adjust and operate stud weldin
machines
PC18.set up the equipment parameters in
accordance with instructions and the welding
procedure specifications
PC19.check supplies of components and
consumables are adequate and correctly prepared
PC20.check that the parent material, components,
consumables and joint preparation comply with specifications
-
PC21.produce test specimen by welding stud to
approved specimen plates
PC22.weld position, nature of base metal and stud
surfaces, current, and time shall be recorded durin
specimen testing
PC23.test specimen through approved tests and record results
PC24.adjust parameters as per test results to achieve desired output including plunge, lift, time
and current
PC25.confirm that the machine is set up and
operating correctly, ready for the joining operation
to be carried
PC26.follow the relevant joining procedure and
work instructions
PC27.carry out and monitor the
machine/equipment operations in accordance with
specifications and job instructions
PC28.select positions of stud placement by looking
at specifications, marked layout, drawing layout or
provided templates
PC29.monitor the process operation and make
adjustments to parameters, in order to produce

2	0	2
2	0	2
1	0	1
2	0	2
1	0	1
1	0	1
2	0	2
1	0	1
3	0	3
4	1	3
2	0	2
4	1	3
3	0	3
2	0	2
3	0	3
3	0	3
2	0	2
3	1	2
4	1	3
3	0	3
3	0	3





	PC30.level and square gun to base metal before starting the weld		3	0	3
	PC31.stud weld threaded and unthreaded fasteners accurately		3	0	3
	PC32.stud weld fasteners of different diameters in downward position		3	0	3
	PC33.produce welded components which meet all the required quality parameters		4	1	3
	PC34.ensure stud welds are correctly pitched out and located		2	0	2
	PC35.meet the required dimensional accuracy within specified tolerances		4	1	3
	PC36.achieve the rate of output as specified		2	0	2
	PC37.support carrying out of destructive and non- destructive tests		2	0	2
	PC38.detect equipment malfunctions and deal with them appropriately		2	0	2
	PC39.deal promptly and effectively with problems within own control and seek timely and appropriate assistance from relevant personnel as per organizational procedure		3	0	3
	PC40.shut down the equipment to a safe condition on conclusion of welding activities		1	0	1
		Total	100	11	89
CSC/N1335 Use basic health and safety	PC1.use protective clothing/equipment for specific tasks and work conditions		4	1	3
practices at the workplace	PC2.state the name and location of people responsible for health and safety in the workplace		3	1	2
	PC3.state the names and location of documents that refer to health and safety in the workplace		3	1	2
	PC4.identify job-site hazardous work and state possible causes of risk or accident in the workplace		5	2	3
	PC5.carry out safe working practices while dealing with hazards to ensure the safety of self and others	100	4	2	2
	PC6.state methods of accident prevention in the work environment of the job role		3	2	1
	PC7.state location of general health and safety equipment in the workplace		5	2	3
	PC8.inspect for faults, set up and safely use steps and ladders in general use		5	2	3
	PC9.work safely in and around trenches, elevated places and confined areas		5	2	3
	PC10.lift heavy objects safely using correct procedures		4	2	2
	PC11.apply good housekeeping practices at all times		5	2	3
	PC12.identify common hazard signs displayed in various areas		3	1	2





	PC13.retrieve and/or point out documents that refer to health and safety in the workplace		4	1	3
	PC14.use the various appropriate fire extinguishers on different types of fires correctly		3	1	2
	PC15.demonstrate rescue techniques applied during fire hazard		3	1	2
	PC16.demonstrate good housekeeping in order to prevent fire hazards		4	1	3
	PC17.demonstrate the correct use of a fire extinguisher		4	1	3
	PC18.demonstrate how to free a person from electrocution		4	1	3
	PC19.administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc.		3	1	2
	PC20.demonstrate basic techniques of bandaging		3	1	2
	PC21.respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments		3	1	2
	PC22.perform and organize loss minimization or rescue activity during an accident in real or simulated environments		3	1	2
	PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases		3	1	2
	PC24.demonstrate the artificial respiration and the CPR Process		3	1	2
	PC25.participate in emergency procedures		4	1	3
	PC26.complete a written accident/incident report or dictate a report to another person, and send report to person responsible		3	1	2
	PC27.demonstrate correct method to move injured people and others during an emergency		4	2	2
		Total	100	36	64
CSC/N1336 Work effectively with others	PC1.accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required		10	3	7
	PC2.accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt	100	10	3	7
	PC3.give information to others clearly, at a pace and in a manner that helps them to understand		10	3	7
	PC4.display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible		10	3	7





PC6.display appropriate communication etiquette while workingPC7.display active listening skills while interacting with others at workPC8.use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalismPC9.demonstrate responsible and disciplined behaviors at the workplacePC10.escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict	100	30	70
PC6.display appropriate communication etiquette while workingPC7.display active listening skills while interacting with others at workPC8.use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalismPC9.demonstrate responsible and disciplined	10	3	7
PC6.display appropriate communication etiquette while workingPC7.display active listening skills while interacting with others at workPC8.use appropriate tone, pitch and language to convey politeness, assertiveness, care and	10	3	7
PC6.display appropriate communication etiquette while working PC7.display active listening skills while interacting	10	3	7
PC6.display appropriate communication etiquette	10	3	7
	10	3	7
PC5.consult with and assist others to maximize effectiveness and efficiency in carrying out tasks	10	3	7