



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR

CAPITAL GOODS INDUSTRY



Contents

Introduction and Contacts	.1
Qualifications Pack	2
OS Units	.3
Glossary of Key Terms	.4
Annexure: Nomenclature of QP and OS	29

Introduction

Qualifications Pack: Tungsten Inert Gas Welder (GTAW)

SECTOR: CAPITAL GOODS

SUB-SECTOR:

- 1. Machine Tools
- 2. Dies, Moulds and Press Tools
- 3. Plastic Manufacturing Machinery
- 4. Textile Manufacturing Machinery

OCCUPATION: Welding and Cutting

REFERENCE ID: CSC/ Q 0213

Aligned to: NCO-2004/7212.2

- 5. Process Plant Machinery
- 6. Electrical and Power Machinery
- 7. Light Engineering Goods

Tungsten Inert Gas Welder (GTAW): Perform manual operations for performing tungsten inert arc welding (GTAW) also known as gas tungsten arc welding (GTAW) and independently carry out TIG (GTAW) weld operations for welding joints in all positions as per welding procedure specification (WPS).

Brief Job Description: Perform manual TIG (GTAW) welding for a range of standard welding job requirements. This is for a skilled welder who can weld different materials (carbon steel, aluminum, nickel, titanium, copper and stainless steel) in various positions and prepare various joints including corner, butt, fillet and tee. Set-up and prepare for operations interpreting the right information from the WPS.

Personal Attributes: Basic communication, numerical and computational abilities. Openness to learning, ability to plan and organize own work and identify and solve problems in the course of working. Understanding the need to take initiative and manage self and work to improve efficiency and effectiveness.

What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are

performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

Contact Us:

Capital Goods Skill Council, FICCI, Federation House, Tansen Marg, New Delhi 110 001

E-mail: inder.gahlaut@ficci.com





	Qualifications Pack Code	CS	C/ Q 0213	
S	Job Role	Tungsten Inert Ga	as Welder (GTAW) Lev	el 5
Detail	Credits NSQF	TBD	Version number	1.0
De	Sector	CAPITAL GOODS	Drafted on	10/04/14
dol	Sub-sector	 Machine Tools Dies, Moulds And Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	
	Occupation	WELDING AND CUTTING	Next review date	30/08/16

2





Job Role	Tungsten Inert Gas Welder (GTAW) Level 5
Role Description	Perform manual operations for performing Tungsten Inert Arc Welding (GTAW) also known as Gas Tungsten Arc Welding (GTAW) and independently carry out TIG (GTAW) weld operations for welding joints in all positions as per Welding Procedure Specification.
NSQF level	5
Minimum Educational	10 th standard
Qualifications	N.A.
Maximum Educational	N.A.
Qualifications	
Training (Suggested but not mandatory)	Manual/Shielded Metal Arc Welding
Experience	3 months Manual/Shielded Metal Arc Welding required
Applicable National Occupational Standards (NOS)	 Compulsory: 1. <u>CSC/ N 0213 (Perform Tungsten Inert Gas (TIG) Welding also known as Gas Tungsten Arc Welding (GTAW) Welding)</u> 2. <u>CSC/ N 1335 (Use basic health and safety practices at the workplace)</u> 3. <u>CSC/ N 1336 (Work effectively with others)</u> Optional: N.A.
Performance Criteria	As described in the relevant OS units



Definitions



Keywords /Terms	Description
Core Skills/Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the NOS, these include communication related skills that are applicable to most job roles.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of NOS.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
National Occupational Standards (NOS)	NOS are Occupational Standards which apply uniquely in the Indian context
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Organisational Context	Organisational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
Qualifications Pack(QP)	Qualifications Pack comprises the set of NOS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
Scope	Scope is the set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on the quality of performance required.
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-Sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Sub-functions	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Unit Code	Unit Code is a unique identifier for a NOS unit, which can be denoted with an 'N'
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Vertical	Vertical may exist within a sub-sector representing different domain areas or the client industries served by the industry. 4





Acronyms

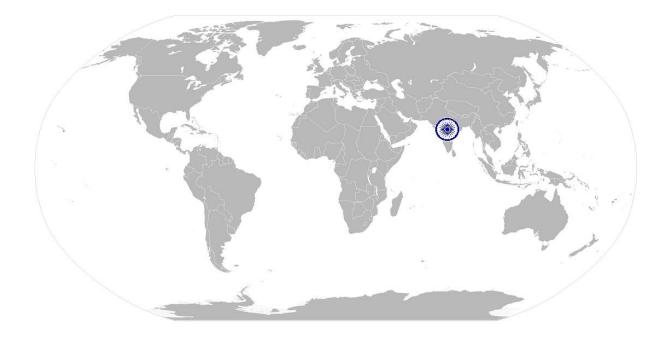
Keywords /Terms	Description
GTAW	Gas Tungsten Arc Welding
TIG	Tungsten Inert Gas Welding
NDT	Non-Destructive Testing
DT	Destructive Testing
WPS	Welding Procedure Spefication
RT	Radiographic Testing
UT	Ultrasonic Testing
DPT	Dye Penetrant Testing
MPT	Magnetic Particle Testing
FPT	Fluoroscent Penetrant Testing
CO2	Carbon dioxide
CPR	Cardiac Pulmonary Resuscitation







National Occupational Standard



Overview

This unit is about manual operations for performing tungsten inert gas (TIG) welding also known as gas tungsten arc welding (GTAW). The person would be able to independently carry out TIG (GTAW) weld operations for welding joints in all positions as per Welding Procedure Specification (WPS).





Unit Code	CSC / N 0213
Unit Title (Task)	Manually welding joints using the TIG (GTAW) Process
Description	This unit covers the performing of manual TIG (GTAW) welding for a range of standard welding job requirements. This involves welding different materials (carbon steel, aluminum and stainless steel) in various positions. The welder can prepare various joints including corner, butt, fillet and tee. This involves setting-up and preparing for operations, interpreting the right information from the WPS, obtaining the right consumables and raw materials, etc. The candidate will be expected to work with a minimum of supervision, taking
	personal responsibility for own actions, quality and accuracy of the work.
Scope	 This unit/task covers the following: Working Safely Preparing for welding operations Carrying out welding operations Testing for quality Post welding techniques Dealing with contingencies
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Working Safely	 The user/individual on the job should be able to: PC1. work safely at all times, complying with health and safety legislation, regulations and other relevant guidelines PC2. adhere to procedures or systems in place for health and safety, personal protective equipment (PPE) and other relevant safety regulations for TIG welding operations Safety precautions: e.g. general workshop safety; fire prevention; general hazards; manual lifting; overhead lifting; shopfloor housekeeping including surface conditions; waste disposal; stability of surrounding structures, furniture etc. PC3. check the condition of welding leads, gas connection arrangements, earthing arrangements and electrode holder PC4. report any faults or potential hazards to appropriate authority
Preparing for welding operations	 The user/individual on the job should be able to: PC5. interpret weld procedure data sheets specifications Interpreting the WPS: welding process (ISO Codes); parent metal; consumables; pre welding joint preparation (cleaning, edge preparation, assembly, pre-heat); welding parameters; welding positions (EN ISO 6947 – PA, PB, PC, PD, PE, PF, PG; ASME IX – I-6 G/1-6 F); number and arrangement of runs to fully fill/weld joints; electrode (W); filler wire; electrical conditions required (type of current, alternating [A.C.] direct [D.C.], electrode polarity (negative), welding current ranges; methods of arc ignition (scratch, high frequency, lift start); shielding gas (type, flow rate, pre-weld gas flow, postweld gas flow); techniques (including autogenous); control of heat input;





	interpass/run cleaning/back gouging methods; root pass with back purging of
	gases on the root side of the welding; post welding activities (wiring brushing,
	removal of excess weld metal where required); post-weld heat treatment
	(normalising, stress relief)
PC6.	select welding machines eg. transformer, inverters (AC/DC), rectifiers and
	generators, according to the materials and task
PC7.	select proper welding torch and tungsten electrode that meet the job
	requirement and specification
	Selection and preparation of tungsten electrode: types and classification of
	tungsten electrodes for different materials; angle and technique of
	preparation of the tungsten electrode tips; selection of the tungsten
	electrode diameter as per current
PC8.	obtain filler wire according to specifications
PC9.	prepare for the TIG welding process
PC10.	prepare the materials and joint in readiness for welding
S. S.	Material and joint preparation: made rust free; cleaned – free from scaling,
-	paint, oil/grease; chemical cleaning; made dry and free from moisture; edges
, 7	to be welded prepared as per job requirement (eg. flat, square or beveled);
The ge	use various machines and techniques for the above (eg. chamfering machine,
-	grinding and stripping, etc.); correctly positioned (Positioning: devices and
	techniques- jigs and fixtures; settige p the joint in the correct position and
-	alignment)
PC11.	select tungsten electrode by the colour of the tip according to base metal,
S.C.	and correct diameter
	select and fit the welding shielding gases for a range of given applications
PC13.	plan the welding activities before they start them effectively and efficiently
1. 7	for achieving specifications as per WPS
	Checking activities: correct set-up of the joint; proper condition of electrical
	connections; welding return and earthing arrangements; operating
	parameters
PC14.	connect torches and the components
	Torch components: cables, water carrying tubes, ceramic nozzle, collet, collet
	holder, gas lens, teflon washers, bakelite cap, ceramic shields/nozzles
	connect and adjust regulators and flow meters to cylinders
	read, set and adjust current (amperage) as required set pre-purge with shielding gas as required
	prepare tungsten by sharpening or balling it to desired tip shape
	set and verify gas flow rates
	prepare and support the joint, using the appropriate methods
	tack weld the joint at appropriate intervals, and check the joint for accuracy
	before final welding
PC22.	obtain clearance from quality control for weld joint before welding
PC23.	match feed and travel speed as required







	any weiding joints using the 110 (GTAW) 110cess
Carrying out welding	The user/individual on the job should be able to:
operations	PC24. perform TIG welding operations using appropriate welding techniques to
	meet welding procedure specification requirements
	Welding techniques: fine adjustment of parameters (current and gas flow);
	selection of gas nozzle if required; selection of the outer nozzle; correct
	manipulation of the torch; blending in stops/starts and tack welds; starting
	techniques
	PC25. use correct technique for starting the arc (using HF (high frequency) unit,
	scratching the electrode on the job material, lifting the electrode immediately
	after touching the job material)
	PC26. use correct angle of torch and filler wire
	PC27. weld the joint to the specified quality, dimensions and profile
	PC28. use manual welding and related equipment, to carry out TIG welding
	processes
	PC29. use welding consumables appropriate to the material and application, to
	include AC current types and DC current types
	Welding consumables: filler wires for different base materials, shielding gas
	PC30. produce joints of the required quality and of specified dimensional accuracy
	which achieve a weld quality equivalent to Level B of ISO 5817
	Weld quality check standards: required parameters for dimensional accuracy;
	weld finishes are built up to the full section of the weld; joins at stop/start
	positions merge smoothly; weld surface (free from cracks; substantially free
	from porosity; free from any pronounced hump or crater; substantially free
	from shrinkage cavities; substantially free from arcing or chipping marks);
	fillet welds are: equal in leg length, slightly convex in profile (where
	applicable), size of the fillet equivalent to the thickness of the material
	welded; weld contour is: of linear and of uniform profile; smooth and free
	from excessive undulations; regular and has an even ripple formation ; welds
	are adequately fused, and there is minimal undercut, overlap and surface
	inclusions; tack welds are blended in to form part of the finished weld,
	without excessive hump; corner joints have minimal burn through to the
	underside of the joint or, where appropriate
	PC31. use both methods to produce the various joints a) with filler wire b) without
	filler wire (autogenously)
	PC32. produce joints from various materials in different forms
	Materials: ferrous : carbon steel, stainless steel (all grades); non-ferrous:
	aluminum and aluminum alloys; nickel and nickel alloys; titanium; copper and
	copper alloys
	Forms : sheet (less than 1.5 mm), plate (8 mm), section, pipe/tube, other
	forms
	PC33. weld joints in good access situations, in select positions
	PC34. shut down and make safe the welding equipment on completion of the
	welding activities
	PC35. make sure that the work area is maintained and left in a safe and tidy
	condition







CSC/ N 0213: Manu	ally welding joints using the TIG (GTAW) Process
Testing for quality	 The user/individual on the job should be able to: PC36. use appropriate methods and equipment to check the quality, and that all dimensional and geometrical aspects of the weld are to the specification PC37. check that the welded joint conforms to the specification, by checking various quality parameters using visual inspection Quality parameters: dimensional accuracy; alignment/squareness; size and profile of weld; visual defects; NDT/DT tested defects Types of visual inspections: use of visual techniques, lighting, low powered magnification, fillet weld gauges PC38. identify various weld defects Types of weld defects: lack of continuity of the weld; uneven and irregular ripple formation, incorrect weld size or profile, undercutting, overlap, inclusions, porosity, internal cracks, surface cracks, lack of fusion, lack of penetration, welding spatter, gouges, stray arc strikes, sharp edges PC39. detect surface imperfections and deal with them appropriately PC40. carry out LPT tests to assess fine defect open to the surface not detected by visual inspection (VT)
Post welding techniques	 The user/individual on the job should be able to: PC41. assist in preparation for non-destructive testing of the welds for a range of tests Non-destructive tests (NDT): visual inspection, leak test: dye penetrant (DPT), fluorescent penetrant (FPT); magnetic particle (MPT); radiographic (RT); ultrasonic (UT) PC42. prepare for destructive tests on weld specimens for select tests Destructive tests (DT): nick break test; bend tests (such as face, root or side, as appropriate); metallographic; mechanical (peel, tensile and shear, fatigue, impact tests); chemical PC43. follow the established organisational process for dealing with the welded pieces including handover, storage, safety and security, record keeping, etc.
Dealing with contingencies	 The user/individual on the job should be able to: PC44. detect equipment malfunctions and deal with them appropriately PC45. deal promptly and effectively with problems within their control, and seek help and guidance from the relevant people if they have problems that they cannot resolve
Knowledge and Unders	standing (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. relevant legislation, standards, policies, and procedures followed in the company KA2. key purpose of the organization KA3. department structure and hierarchy protocols KA4. work flow and own role in the workflow KA5. dependencies and interdependencies in the workflow KA6. support functions and types of support available for incumbents in this role







	any we	lung joints using the 110 (01AW)110cess
B. Technical	The use	er/individual on the job needs to know and understand:
Knowledge	KB1.	the types of fire extinguishers and their suitable uses in case of welding
-		related fires
	KB2.	the effects of exposure to welding fume
	KB3.	range of welding equipment available
	KDJ.	
		Welding equipment: transformer (variable wave forms and wave balancing);
		rectifier (pulsing); inverter; generator; measuring equipment for electrical
		output and continuity (voltmeter/multi-meter, ammeter/shunts/coils, tong
		tester); equipment for current regulation; high frequency unit; torches;
		electrodes; filler wires; water cooling and circulation system for TIG torch
		(water cooled torch); return clamps; foot pedal; ancillary equipment (table
		grinders for tungsten electrode, wire brushes, linishers, hammer, power saw,
		angle, pedestal and straight grinders, chisel); other equipment
		Shielding gases equipment: cylinders; manifold systems; regulators (fixed,
		single stage, two-stage); gas flow meters; gas tubes and connectors; solenoid
		valves; economisers
	KB4.	
	ND4.	basic principles of TIG welding and the functions of welding equipment
		Basic principles of TIG welding : the arc burns between a non- consumable
		tungsten electrode and the workpiece; exclusively inert gases (Argon, Helium)
		are used as shielding gases; TIG welding installation; for most applications an
		electrode with a negative polarity is used; for welding of aluminum,
		alternating current must be used; for arc ignition a high-frequency high
		voltage is used
	KB5.	concepts and mechanisms of welding
		Welding concepts and mechanisms: rated output (duty cycle); measurement
		of electrical output and continuity; power source characteristics (volt/ampere
		graph, flat characteristic, constant voltage output); types of current AC and
		DC and polarity; AC welding (square wave forms and wave balancing); DC
		pulsed TIG welding; function of induction (principle, effect, fixed, stepped,
		variable control); return; earth; indirect control of welding current; relay for
		electrical power
	KB6.	different types of power source
	KB0.	how to compare welding consumables for suitability for a range of given
	KD7.	applications
	KB8.	welding consumables classification
	KDO.	Consumables classification : sizes [diameters, lengths]; strength and
		elongation of the weld metal; impact properties of the weld metal; chemical
	KDO	composition of the weld metal; protection of bare wires
	KB9.	safe working practices, precautions and procedures to be followed when
		preparing and using TIG welding equipment
		Safety precautions (TIG Welding): protection from live and other electrical
		components, including insulation, proper earthing, proper loading, etc.;
		proper handling and placement of hot metal; taking account of splatter and
		related safe distance; adequate lighting; appropriate personal protective
		equipment (suitable aprons, welding gloves, respirators, safety boots,
		correctly fitting overalls, suitable eye shields/goggles); protection of self and
		others from the effects of the welding arc; fume extraction/control measures;
		safety measures for elevated and trench working; reduction in the local air
		concentration due to release of argon gas during welding in confined places





	KB10.	hazards associated with TIG welding and safety precautions to minimize risk
		Safety precautions (general): general workshop safety; fire prevention;
		general hazards; manual lifting; overhead lifting; surface conditions
		stability of surrounding structures, furniture, etc
	KB11.	different variants of the TIG welding (eg. orbital welding, internal bore
		welding, NG-TIG etc.)
	KB12.	personal protective equipment to be worn for the welding activities
		correct handling and storage of gas cylinders
		manual TIG welding process
		type and thickness of base metals
	KB16.	current types and polarity
	KB17.	types of tungsten
	KB18.	types, selection and application of filler wires and welding electrodes
		reasons for using shielding gases, and the types and application of the various
		gases
		Shielding gases: shielding gases for GTAW; applications for shielding
		gases/gas mixtures (argon, argon/helium mixtures, argon/hydrogen mixtures,
		nitrogen argon/nitrogen mixtures); gas pressure requirements; flow rates for
		applications; back purging; trialing shield for material like titanium
	KB20.	impact of shielding gas composition and purity on welding quality
	KB21.	use, impact and importance of gas pressures and flow rates in relationship to
		the type of material being welded
	KB22.	pre- and post-flow purge and its importance
	KB23.	importance and application of back purging
	KB24.	types of welded joints to be produced
		Types of joints: fillet lap joints, tee fillet joints, corner joints, butt joints
		(square, single vee, double vee, single j (for higher thickness), double j)
	KB25.	terminology used for the appropriate welding positions
		Welding Positions: flat (PA) IG/1F, horizontal vertical (PB) 2F, horizontal (PC)
		2G, vertical upwards (PF) 3F / 3G, vertical downwards (PG) 3F / 3G, Plate to
		Pipe (Fixed) 5F, Pipe to Pipe 5G, Pipe welding at inclined position 6G
	KB26.	types of torches such as air cooled and liquid cooled
		how to prepare the materials in readiness for the welding activity
		how to set up and restrain the joint, and the tools and techniques to be used
	KB29.	appropriate tack welding size and spacing (in relationship to material
		thickness)
	KB30.	checks to be made prior to welding
		Checking activities: correct set-up of the joint; proper condition of electrical
		connections; welding return and earthing arrangements; operating
		parameters
	KB31.	operating the welding equipment to produce a range of joints in the various
		joint positions
	KB32.	effects of the electrical characteristics of the TIG welding arc
		Electrical characteristics: power source characteristics (volt/ampere graph,
		drooping characteristic, constant current output); effects of types of current
		and electrode polarity: heat input/distribution, electrode, weld bead profile,
		penetration, methods of a.c. arc stabilisation (including: square wave),
		welding current features (pulse current, slope in, slope out), voltage (open
		circuit, arc)





	KB33. gouging and back gouging principles, methods and procedures
	KB34. purpose and importance of pre-heating requirements for base metals
	KB35. purpose and importance of post-heating in welding
	KB36. methods to achieve pre-heat and post heat requirements
	KB37. tools and methods to measure temperature for pre-heat and post-heat
	requirements such as thermal chalk, thermocouple, etc.
	KB38. how to control distortion (such as welding sequence; deposition technique)
	KB39. problems that can occur with the welding activities
	KB40. how to close down the welding equipment safely and correctly
	KB41. how to prepare the welds for examination
	KB42. how to check the welded joints for uniformity, alignment, position, weld size
	and profile
	KB43. various procedures for visual examination of the welds for cracks
	KB44. types of non-destructive and destructive tests
	KB45. correct procedure for carrying out the Dye Penetrant Test
	KB46. handling of weld specimens for tests and methods of removing a test piece of
	weld from a suitable position in the joint
	Handling specimens for tests: handling hot materials, using chemicals for
	cleaning and etching; using equipment to fracture welds.
	KB47. safe working practices and procedures to be adopted when preparing the
	welds for examination
	KB48. importance of leaving the work area and equipment in a safe condition on
	completion of the welding activities
Skills (S) [Optional]	
A. Core Skills/	Communication
A. Core Skills/ Generic Skills	
	The user/ individual on the job needs to know and understand how to:
	The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification
	The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to
	The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per
	The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to:
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to: SA7. undertake numerical operations, geometry and calculations/ formulae
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to: SA7. undertake numerical operations, geometry and calculations/ formulae (including addition, subtraction, multiplication, division, fractions and
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to: SA7. undertake numerical operations, geometry and calculations/ formulae (including addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages)
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to: SA7. undertake numerical operations, geometry and calculations/ formulae (including addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages) SA8. use appropriate measuring techniques
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to: SA7. undertake numerical operations, geometry and calculations/ formulae (including addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages) SA8. use appropriate measuring techniques SA9. use and convert imperial and metric systems of measurements
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to: SA7. undertake numerical operations, geometry and calculations/ formulae (including addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages) SA8. use appropriate measuring techniques SA9. use and convert imperial and metric systems of measurements SA10. apply appropriate degree of accuracy to express numbers
	 The user/ individual on the job needs to know and understand how to: SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with organizational protocol Numerical and computational skills The user/individual on the job needs to know and understand how to: SA7. undertake numerical operations, geometry and calculations/ formulae (including addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages) SA8. use appropriate measuring techniques SA9. use and convert imperial and metric systems of measurements







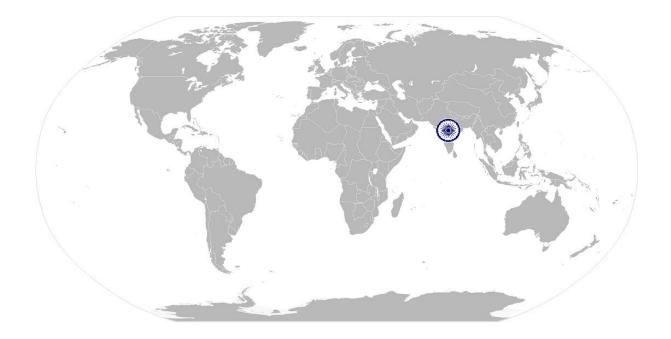
CSC/ N 0213: Man				
	SA12. check measurements, angles, orientation and slopes			
	SA13. types of reference lines such as tangent lines, datam lines, centre lines and			
	work points			
	SA14. check square of material using corner-to-corner dimensions and triangulation			
	(3-4-5) method			
	SA15. select and use tools and equipment such as measuring tapes, levels, squares,			
	protractors and dividers			
	SA16. ability to check dimensions of components			
	SA17. calculate the value of angles in a triangle			
	Learning			
	The user/individual on the job needs to know and understand how to:			
	SA18. participate in on-the-job and other learning, training and development			
	interventions and assessments			
	SA19. clarify task related information with appropriate personnel or technical			
	adviser			
	SA20. seek to improve and modify own work practices			
	SA21. maintain current knowledge of application standards, legislation, codes of			
	practice and product/process developments			
	And the second of the second sec			
B. Professional Skills	Problem Solving			
	The user/individual on the job needs to know and understand how to:			
	SB1. identify problems with work planding, procedures, output and behavior and			
	their implications			
	SB2. prioritize and plan for problem solving			
	SB3. communicate problems appropriately to others			
	SB4. identify sources of information and support for problem solving			
	SB5. seek assistance and support from other sources to solve problems			
	SB6. identify effective resolution techniques			
	SB7. select and apply resolution techniques			
	SB7. select and apply resolution techniques SB8. seek evidence for problem resolution			
	SB8. seek evidence for problem resolution Plan and Organize			
	SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to:			
	SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements			
	SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work			
	SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements			
	SB8. seek evidence for problem resolutionPlan and OrganizeThe user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction,			
	SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work			
	SB8. seek evidence for problem resolutionPlan and OrganizeThe user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of timeInitiative and Enterprise			
	SB8. seek evidence for problem resolutionPlan and OrganizeThe user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of timeInitiative and EnterpriseThe user/individual on the job needs to know and understand how to:			
	SB8.seek evidence for problem resolutionPlan and OrganizeThe user/individual on the job needs to know and understand how to: SB9.SB9.plan, prioritize and sequence work operations as per job requirements SB10.SB10.organize and analyze information relevant to work SB11.SB11.basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of timeInitiative and EnterpriseThe user/individual on the job needs to know and understand how to: SB12.SB12.undertake and express new ideas and initiatives to others			
	SB8. seek evidence for problem resolutionPlan and OrganizeThe user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of timeInitiative and EnterpriseThe user/individual on the job needs to know and understand how to:			
	SB8.seek evidence for problem resolutionPlan and OrganizeThe user/individual on the job needs to know and understand how to: SB9.SB9.plan, prioritize and sequence work operations as per job requirements SB10.SB10.organize and analyze information relevant to work SB11.SB11.basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of timeInitiative and EnterpriseThe user/individual on the job needs to know and understand how to: SB12.SB12.undertake and express new ideas and initiatives to others			
	SB8.seek evidence for problem resolutionPlan and OrganizeThe user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of timeInitiative and EnterpriseThe user/individual on the job needs to know and understand how to: SB12. undertake and express new ideas and initiatives to others SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses			
	 SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of time Initiative and Enterprise The user/individual on the job needs to know and understand how to: SB12. undertake and express new ideas and initiatives to others SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses SB14. participate in improvement procedures including process, quality and 			
	 SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of time Initiative and Enterprise The user/individual on the job needs to know and understand how to: SB12. undertake and express new ideas and initiatives to others SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses SB14. participate in improvement procedures including process, quality and internal/external customer/supplier relationships 			
	 SB8. seek evidence for problem resolution Plan and Organize The user/individual on the job needs to know and understand how to: SB9. plan, prioritize and sequence work operations as per job requirements SB10. organize and analyze information relevant to work SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of time Initiative and Enterprise The user/individual on the job needs to know and understand how to: SB12. undertake and express new ideas and initiatives to others SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses SB14. participate in improvement procedures including process, quality and 			







	Self-Management	
	The user/individual on the job needs to know and understand how to:	
	SB16. exercise restraint while expressing dissent and during conflict situations	
	SB17. avoid and manage distractions to be disciplined at work	
	SB18. manage own time for achieving better results	
Teamwork		
	The user/individual on the job needs to know and understand how to:	
	SB19. work in a team in order to achieve better results	
	SB20. identify and clarify work roles within a team	
	SB21. communicate and cooperate with others in the team for better results	
	SB22. seek assistance from fellow team members	









NOS Version Control

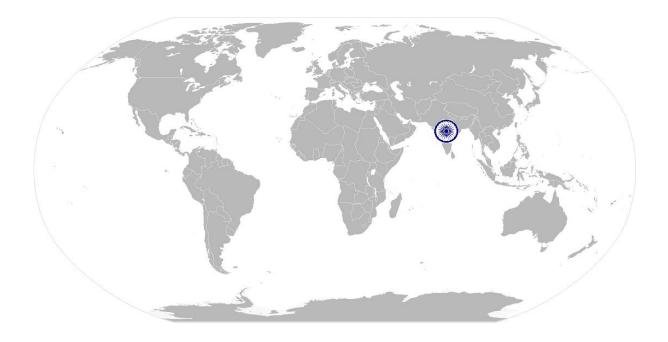
NOS Code	CS	CSC / N 0213		
Credits(NSQF)	ТВО	Version number	1.0	
Industry	Capital Goods	Drafted on	10/04/14	
Industry Sub-sector	 Machine Tools Dies, Moulds and Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on		
		Next review date	30/08/16	
			the mark	







National Occupational Standard



Overview

This unit covers health, safety and security at the workplace. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment.







Unit Code	CSC / N 1335
Unit Title (Task)	Use basic health and safety practices at the workplace
Description	This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace. It covers responsibilities towards self, others, assets and the environment.
	It includes understanding of risks and hazards in the workplace, along with common techniques to minimize risk, deal with accidents, emergencies, etc.
	It covers knowledge of fire safety, common first aid applications, safe practices and emergency procedures.
Scope	This unit/task covers the following:
	Health and safetyFire safety
	 Emergencies, rescue and first-aid procedures

Performance Criteria(PC) w.r.t. the Scope

Element	Performance Criteria
Health and safety	The user/individual on the job should be able to: PC1. use protective clothing/equipment for specific tasks and work conditions Protective clothing: leather or asbestos gloves, flame proof aprons, flame proof overalls buttoned to neck, cuffless (without folds), trousers, reinforced footwear, helmets/hard hats, cap and shoulder covers, ear defenders/plugs, safety boots, knee pads, particle masks, glasses/goggles/visors Equipment: hand shields, machine guards, residual current devices,
	shields, dust sheets, respirator PC2. state the name and location of people responsible for health and
	safety in the workplace PC3. state the names and location of documents that refer to health and safety in the workplace
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace
	Hazards : sharp edged and heavy tools; heated metals; oxyfuel and gas cylinders; welding radiation; hazardous surfaces(sharp, slippery, uneven, chipped, broken, etc.); hazardous substances(chemicals, gas, oxy-fuel, fumes, dust, etc.); physical hazards(working at heights, large and heavy objects and machines, sharp and piercing objects, tolls and machines, intense light, load noise, obstructions in corridors, by
	doors, blind turns, noise, over stacked shelves and packages, etc.) electrical hazards (power supply and points, loose and naked cables and wires, electrical machines and appliances, etc.)







	Possible causes of risk and accident: physical actions; reading;
	listening to and giving instructions; inattention; sickness and
	incapacity (such as drunkenness); health hazards (such as untreated
	injuries and contagious illness)
PC5.	carry out safe working practices while dealing with hazards to ensure
	the safety of self and others
	Safe working practices: using protective clothing and equipment;
	putting up and reading safety signs; handle tools in the correct
	manner and store and maintain them properly; keep work area clear
	of clutter, spillage and unsafe object lying casually; while working with electricity take all electrical precautions like insulated clothing,
	adequate equipment insulation, use of control equipment, dry work
	area, switch off the power supply when not required, etc.; safe lifting
	and carrying practices; use equipment that is working properly and is
	well maintained; take due measures for safety while working in
	confined places, trenches or at heights, etc. including safety harness,
536	fall arrestors, etc.
PC6.	state methods of accident prevention in the work environment of the
·	job role
	Methods of accident prevention: training in health and safety
T _R	procedures; using health and safety procedures; use of equipment
Time	and working practices (such as safe prrying procedures); safety
7007	notices, advice; instruction from colleagues and supervisors
PC7.	state location of general health and safety equipment in the workplace
13	General health and safety equipment: fire extinguishers; first aid
	equipment; safety instruments and clothing; safety installations(eg
	fire exits, exhaust fans)
PC8.	inspect for faults, set up and safely use steps and ladders in general
1 00.4	use
	Ladder faults: corrosion of metal components, deterioration, splits
	and cracks timber components, imbalance, loose rungs, missing/
	unfixed nuts or bolts, etc.
	Ladders set up: firm/level base, clip/lash down, leaning at the correct
	angle, etc.
PC9.	work safely in and around trenches, elevated places and confined
	areas
	lift heavy objects safely using correct procedures
PC11.	apply good housekeeping practices at all times
	Good housekeeping practices: clean/tidy work areas,
DC12	removal/disposal of waste products, protect surfaces
PC12.	identify common hazard signs displayed in various areas
	Various areas: on chemical containers; equipment; packages; inside
PC12	buildings; in open areas and public spaces, etc. retrieve and/or point out documents that refer to health and safety in
, CIJ.	the workplace
	•







	Documents : fire notices, accident reports, safety instructions for
	equipment and procedures, company notices and documents, legal
	documents (eg government notices)
Fire safety	The user/individual on the job should be able to: PC14. use the various appropriate fire extinguishers on different types of
	fires correctly
	Types of fires : Class A: eg. ordinary solid combustibles, such as wood,
	paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and
	gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and
	similar substances; Class C: eg. electrical equipment such as
	appliances, wiring, breaker panels, etc. (These categories of fires
	become Class A, B, and D fires when the electrical equipment that
	initiated the fire is no longer receiving electricity); Class D:
	combustible metals such as magnesium, titanium, and sodium (These
	fires burn at extremely high temperatures and require special
	suppression agents)
	PC15. demonstrate rescue techniques applied during fire hazard
	PC16. demonstrate good housekeeping in order to prevent fire hazards
F	PC17. demonstrate the correct use of a fire extinguisher
Emergencies, rescue and first-aid	The user/individual on the job should be able to:
procedures	PC18. demonstrate how to free a person from electrocution PC19. administer appropriate first aid to victims where required eg. in case
procedures	of bleeding, burns, choking, electric shock, poisoning etc.
	PC20. demonstrate basic techniques of bandaging
	PC21. respond promptly and appropriately to an accident situation or
	medical emergency in real or simulated environments
	PC22. perform and organize loss minimization or rescue activity during an
	accident in real or simulated environments
	PC23. administer first aid to victims in case of a heart attack or cardiac arrest
	due to electric shock, before the arrival of emergency services in real
	or simulated cases PC24. demonstrate the artificial respiration and the CPR Process
	PC25. participate in emergency procedures
	Emergency procedures : raising alarm, safe/efficient, evacuation,
	correct means of escape, correct assembly point, roll call, correct
	return to work
	PC26. complete a written accident/incident report or dictate a report to
	another person, and send report to person responsible
	Incident Report includes details of: name, date/time of incident,
	date/time of report, location, environment conditions, persons
	involved, sequence of events, injuries sustained, damage sustained,
	actions taken, witnesses, supervisor/manager notified
	PC27. demonstrate correct method to move injured people and others
	during an emergency
Knowledge and Unders	standing (K)







A Organizational	The user/individual on the job needs to know and understand:		
A. Organizational Context	KA1. names (and job titles if applicable), and where to find, all the people		
	responsible for health and safety in a workplace.		
(Knowledge of the	KA2. names and location of documents that refer to health and safety in		
company /	the workplace.		
organization and			
its processes)			
B. Technical	The user/individual on the job needs to know and understand:		
Knowledge	KB1. meaning of "hazards" and "risks"		
	KB2. health and safety hazards commonly present in the work environment and related precautions		
	KB3. possible causes of risk, hazard or accident in the workplace and why risk and/or accidents are possible		
	KB4. possible causes of risk and accident		
	Possible causes of risk and accident: physical actions; reading;		
	listening to and giving instructions; inattention; sickness and		
	incapacity (such as drunkenness); health hazards (such as untreated		
	injuries and contagious illness)		
	KB5. methods of accident prevention		
	Methods of accident prevention: training in health and safety		
	procedures; using health and safety procedures; use of equipment		
	and working practices (such as safe carrying procedures); safety		
	notices, advice; instruction from colleagues and supervisors		
	KB6. safe working practices when working with tools and machines		
	KB7. safe working practices while working at various hazardous sites		
	KB8. where to find all the general health and safety equipment in the workplace		
	KB9. various dangers associated with the use of electrical equipment		
	KB10. preventative and remedial actions to be taken in the case of exposure to toxic materials		
	Exposure: ingested, contact with skin, inhaled		
	Preventative action: ventilation, masks, protective clothing/		
	equipment);		
	Remedial action: immediate first aid, report to supervisor Toxic materials: solvents, flux, lead		
	KB11. importance of using protective clothing/equipment while working		
	KB12. precautionary activities to prevent the fire accident		
	KB13. various causes of fire		
	Causes of fires : heating of metal; spontaneous ignition; sparking; electrical heating; loose fires (smoking, welding, etc.); chemical fires;		
	etc.		
	KB14. techniques of using the different fire extinguishers		
	KB15. different methods of extinguishing fire		
	KB16. different materials used for extinguishing fire		
	Materials: sand, water, foam, CO2, dry powder		
	KB17. rescue techniques applied during a fire hazard		
	KB18. various types of safety signs and what they mean		







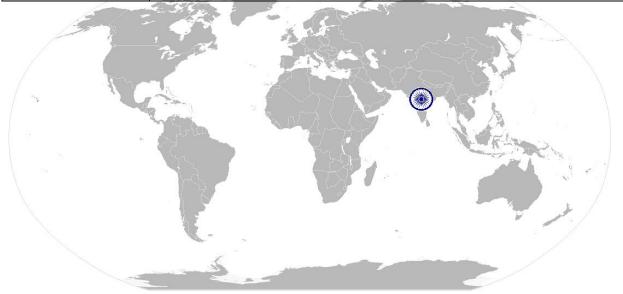
	 KB19. appropriate basic first aid treatment relevant to the condition eg. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries KB20. content of written accident report KB21. potential injuries and ill health associated with incorrect manual handing KB22. safe lifting and carrying practices KB23. personal safety, health and dignity issues relating to the movement of a person by others KB24. potential impact to a person who is moved incorrectly 			
Skills (S) [Optional]				
A. Core Skills/	Reading and Writing Skills			
Generic Skills	The user/individual on the job needs to know and understand how to: SA1. read and comprehend basic content to read labels, charts, signages SA2. read and comprehend basic English to read manuals of operations SA3. read and write an accident/incident report in local language or English Oral Communication (Listening and Speaking skills)			
	 The user/individual on the job needs to know and understand how to: SA4. question coworkers appropriately in order to clarify instructions and other issues SA5. give clear instructions to coworkers; Subordinates others Decision Making 			
	The user/individual on the job needs to know and understand how to: SA6. make appropriate decisions pertaining to the concerned area of work with respect to intended work objective, span of authority, responsibility, laid down procedure and guidelines			
B. Professional Skills	Plan and Organize			
	The user/individual on the job needs to know and understand how to: SB1. plan and organize their own work schedule, work area, tools, equipment and materials to maintain decorum and for improved productivity			
	Working with others			
	 The user/individual on the job needs to know and understand how to: SB2. remain congenial while discussing and debating issues with co-workers SB3. follow appropriate protocols for communication based on situation, hierarchy, organizational culture and practice 			
	 SB4. ask for, provide and receive required assistance where possible to ensure achievement of work related objectives SB5. thank coworkers for any assistance received SB6. offer appropriate respect based on mutuality and respect for fellow worksmanship and authority 			







Probler	n Solving
SB7. SB8. SB9. SB10.	er/individual on the job needs to know and understand how to: think through the problem, evaluate the possible solution(s) and suggest an optimum /best possible solution(s) identify immediate or temporary solutions to resolve delays identify sources of support that can be availed of for problem solving for various kind of problems seek appropriate assistance from other sources to resolve problems report problems that you cannot resolve to appropriate authority
Analyti	cal Thinking
SB12.	er/individual on the job needs to know and understand how to: identify cause and effect relations in their area of work use cause and effect relations to anticipate potential problems and their solution
- 7.22	









NOS Version Control

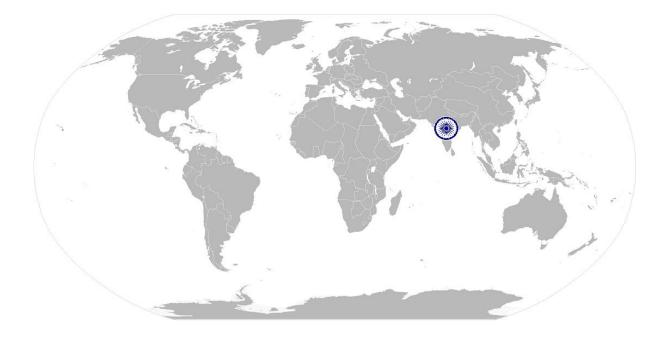
NOS Code		CSC / N 1335	
Credits (NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	 Machine Tools Dies, Moulds And Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Generation Machinery Light Engineering Goods 	Last reviewed on	
		Next review date	30/08/16
	L.		







National Occupational Standard



Overview

This unit covers basic practices that improve effectiveness of working with others in an organizational set-up.







CSC/ N 1336: Work effectively with others			
Unit Code	CSC / N 1336		
Unit Title (Task)	Work effectively with others		
Description	This unit covers basic etiquette and competencies that a candidate is required to possess and demonstrate in their behavior and interactions with others at the workplace.		
	These cover areas such as communication etiquette, discipline, listening, handling conflict and grievances.		
Scope	This unit/task covers the following:		
	Working with others		
Performance Criteria (F	PC) w.r.t. the Scope		
Element	Performance Criteria		
Working with others	 The user/individual on the job should be able to: PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt PC3. give information to others clearly, at a pace and in a manner that helps them to understand PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks PC6. display appropriate communication etiquette while working Communication etiquette: do not use abusive language; use appropriate titles and terms of respect; do not eat or chew while talking (vice versa)etc. PC7. display active listening skills while interacting with others at work PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism PC9. demonstrate responsible and disciplined behaviors at the workplace Disciplined behaviors: e.g. punctuality; completing tasks as per given time and standards; not gossiping and idling time; eliminating waste, honesty, etc. PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict 		
Knowledge and Understanding (K)			
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions KA2. reporting structure, inter-dependent functions, lines and procedures in the work area KA3. relevant people and their responsibilities within the work area KA4. escalation matrix and procedures for reporting work and employment related issues 		







CSC/ N 1336: W	ork ellectively with others
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. various categories of people that one is required to communicate and co-
	ordinate with in the organization
	KB2. importance of effective communication in the workplace
	KB3. importance of teamwork in organizational and individual success
	KB4. various components of effective communication
	KB5. key elements of active listening
	KB6. value and importance of active listening and assertive communication
	KB7. barriers to effective communication
	KB8. importance of tone and pitch in effective communication
	KB9. importance of avoiding casual expletives and unpleasant terms while
	communicating professional circles
	KB10. how poor communication practices can disturb people, environment and
	cause problems for the employee, the employer and the customer
	KB11. importance of ethics for professional success
	KB12. importance of discipline for professional success
	KB13. what constitutes disciplined behavior for a working professional
	KB14. common reasons for interpersonal conflict
	KB15. importance of developing effective working relationships for professional success
	KB16. expressing and addressing grievances appropriately and effectively
	KB17. importance and ways of managing interpersonal conflict effectively
Skills (S) [Optional]	
7.	







NOS Version Control

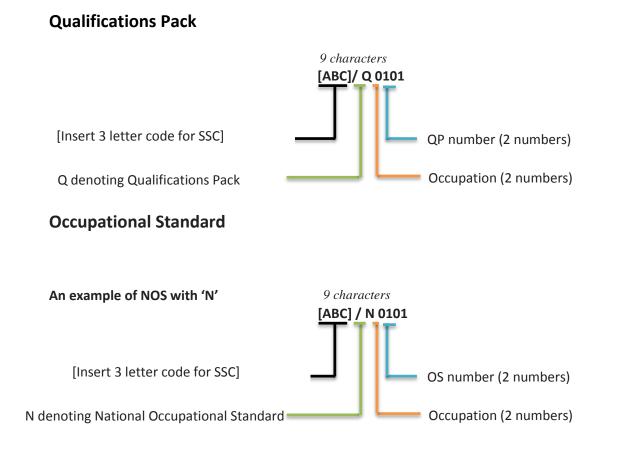
Credits(NSQF)TBDVersion number1.0IndustryCapital GoodsDrafted on10/04/141.Machine Tools2.Dies, Moulds And Press Tools-2.Dies, Moulds And Press Tools3.Plastics ManufacturingMachinery4.Textile Manufacturing MachineryLast reviewed on5.Process Plant Machinery-6.Electrical and Power Machinery-7.Light Engineering-	NOS Code	CSC / N 1336		
1. Machine Tools2. Dies, Moulds And Press Tools3. Plastics ManufacturingMachinery4. Textile Manufacturing Machinery5. Process Plant Machinery5. Process Plant Machinery6. Electrical and Power Machinery	Credits(NSQF)	TBD	Version number	1.0
Industry Sub-sector2. Dies, Moulds And Press Tools ManufacturingIndustry Sub-sectorMachinery Machinery S. Process Plant Machinery 6. Electrical and Power Machinery	Industry	Capital Goods	Drafted on	10/04/14
Goods		 Machine Tools Dies, Moulds And Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering 		
Next review date 30/08/16			Next review date	30/08/16





<u>Annexure</u>

Nomenclature for QP and NOS







The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Machine Tools	01-13
Dies Moulds and Press Tools	01-13
Plastic Manufacturing Machinery	01-13
Textile Manufacturing Machinery	01-13
Process Plant Machinery	01-13
Electrical and Power Machinery	01-13
Light Engineering Goods	01-13

Sequence	Description	Example
Three letters	Capital Goods	CSC
Slash	/	/
Next letter	Whether Q P or NOS	Ν
Next two numbers	Occupation code	01
Next two numbers	OS number	01





PERFORMANCE CRITERIA

Job Role: Tungsten Inert Gas Welder (GTAW) Level 5

Qualification Pack: CSC/ Q 0213

Sector Skill Council: Capital Goods Sector Skills Council

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.

3. Individual assessment agencies will create unique question papers for theory and skill practical part for each candidate at each examination/training center.

4. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.

Assessment Strategy Marks Allocation				
NOS CODE	NOS CODE NOS TITLE Weightage			
CSC/ N 0213	CSC/ N 0213 Manually welding joints using the TIG (GTAW) Process 70			
CSC/ N 1335 Use basic health and safety practices at the workplace 20		20		
CSC/ N 1336	Work effectively with others	10		
		100		

CSC/ N 0213	Manually welding joints using the TIG (GTAW) Process		
Elements	Performance criteria	Theory	Practical
	PC1. work safely at all times, complying with health and safety legislation, regulations and other relevant guidelines	1	1
Working Safely	PC2. adhere to procedures or systems in place for health and safety, personal protective equipment (PPE) and other relevant safety regulations for TIG welding operations	1	1
	PC3. check the condition of welding leads, gas connection arrangements, earthing arrangements and electrode holder	0	1
	PC4. report any faults or potential hazards to appropriate authority	0	1
		2	4

Durananingfan	PC5. interpret weld procedure data sheets specifications	1	1
Preparing for welding operations	PC6. select welding machines eg. transformer, inverters (AC/DC), rectifiers and generators, according to the materials and task	0	2





PC7.select proper welding torch and tungsten electrode that meet the job requirement and specification01PC8.obtain filler wire according to specifications11PC9.prepare for the TIG welding process02PC10.prepare the materials and joint in readiness for welding02PC11.select tungsten electrode by the colour of the tip according to base metal, and correct diameter12PC12.select and fit the welding shielding gases for a range of given applications11PC13.plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14.connect torches and components12PC15.connect and adjust regulators and flow meters to cylinders02PC16.read, set and adjust current (amperage) as required02PC19.set and adjust current (amperage) as required02PC19.set and verify gas flow rates02PC20.prepare and support the joint, using the appropriate methods12PC21.tack weld the joint appropriate intervals, and check the joint for accuracy before final welding02PC22.obtain clearance from quality control for weld joint before welding01PC23.match feed and travel speed as required11			
PC8. obtain filler wire according to specifications11PC9. prepare for the TIG welding process02PC10. prepare the materials and joint in readiness for welding02PC11. select tungsten electrode by the colour of the tip according to base metal, and correct diameter12PC12. select and fit the welding shielding gases for a range of given applications11PC13. plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14. connect torches and components12PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC7. select proper welding torch and tungsten electrode		
PC9.prepare for the TIG welding process02PC10.prepare the materials and joint in readiness for welding02PC11.select tungsten electrode by the colour of the tip according to base metal, and correct diameter12PC12.select and fit the welding shielding gases for a range of given applications11PC13.plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14.connect torches and components12PC15.connect and adjust regulators and flow meters to cylinders02PC16.read, set and adjust current (amperage) as required02PC19.set and verify gas flow rates02PC19.set and verify gas flow rates02PC20.prepare and support the joint, using the appropriate methods12PC21.tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22.obtain clearance from quality control for weld joint before welding01PC23.match feed and travel speed as required01PC23.match feed and travel speed as required11	that meet the job requirement and specification	0	1
PC10.prepare the materials and joint in readiness for welding0PC11.select tungsten electrode by the colour of the tip according to base metal, and correct diameter1PC12.select and fit the welding shielding gases for a range of given applications1PC13.plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS1PC14.connect torches and components12PC15.connect and adjust regulators and flow meters to cylinders02PC16.read, set and adjust current (amperage) as required02PC17.set pre-purge with shielding gas as required02PC19.set and verify gas flow rates02PC20.prepare and support the joint, using the appropriate methods12PC21.tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22.obtain clearance from quality control for weld joint before welding01PC23.match feed and travel speed as required01	PC8. obtain filler wire according to specifications	1	1
welding02PC11. select tungsten electrode by the colour of the tip according to base metal, and correct diameter12PC12. select and fit the welding shielding gases for a range of given applications11PC13. plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14. connect torches and components12PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC9. prepare for the TIG welding process	0	2
PC11.select tungsten electrode by the colour of the tip according to base metal, and correct diameter12PC12.select and fit the welding shielding gases for a range of given applications11PC13.plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14.connect torches and components12PC15.connect and adjust regulators and flow meters to cylinders02PC16.read, set and adjust current (amperage) as required02PC17.set pre-purge with shielding gas as required02PC18.prepare tungsten by sharpening or balling it to desired tip shape02PC20.prepare and support the joint, using the appropriate methods12PC21.tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22.obtain clearance from quality control for weld joint before welding01PC23.match feed and travel speed as required11			
according to base metal, and correct diameter12PC12. select and fit the welding shielding gases for a range of given applications11PC13. plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14. connect torches and components12PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11		0	2
PC12. select and fit the welding shielding gases for a range of given applications11PC13. plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14. connect torches and components12PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11			
of given applications11PC13. plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS1PC14. connect torches and components12PC14. connect torches and components12PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding01PC22. obtain clearance from quality control for weld joint before welding011PC23. match feed and travel speed as required111	according to base metal, and correct diameter	1	2
PC13. plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPSPC13. plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS12PC14. connect torches and components122PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11			
effectively and efficiently for achieving specifications as per WPS12PC14. connect torches and components12PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding011PC23. match feed and travel speed as required111	of given applications	1	1
WPS12PC14. connect torches and components12PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11			
PC14. connect torches and components12PC14. connect and adjust regulators and flow meters to cylinders02PC15. connect and adjust current (amperage) as required02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11			
PC15. connect and adjust regulators and flow meters to cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding011PC23. match feed and travel speed as required111	WPS	1	2
cylinders02PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC14. connect torches and components	1	2
PC16. read, set and adjust current (amperage) as required02PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding011PC23. match feed and travel speed as required111			
PC17. set pre-purge with shielding gas as required02PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding011PC23. match feed and travel speed as required111	cylinders	0	2
PC18. prepare tungsten by sharpening or balling it to desired tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding011PC23. match feed and travel speed as required111	PC16. read, set and adjust current (amperage) as required	0	2
tip shape02PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC17. set pre-purge with shielding gas as required	0	2
PC19. set and verify gas flow rates02PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC18. prepare tungsten by sharpening or balling it to desired		
PC20. prepare and support the joint, using the appropriate methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	tip shape	0	2
methods12PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC19. set and verify gas flow rates	0	2
PC21. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC20. prepare and support the joint, using the appropriate		
the joint for accuracy before final welding02PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	methods	1	2
PC22. obtain clearance from quality control for weld joint before welding01PC23. match feed and travel speed as required11	PC21. tack weld the joint at appropriate intervals, and check		
before welding01PC23. match feed and travel speed as required11	the joint for accuracy before final welding	0	2
PC23. match feed and travel speed as required 1 1	PC22. obtain clearance from quality control for weld joint		
	before welding	0	1
8 32	PC23. match feed and travel speed as required	1	1
		8	32

	PC24. perform TIG welding operations using appropriate welding techniques to meet welding procedure specification requirements	1	3
Carrying out welding	PC25. use correct technique for starting the arc (using HF (high frequency) unit, scratching the electrode on the job material, lifting the electrode immediately after touching the job material)	1	2
operations	PC26. use correct angle of torch and filler wire	1	1
	PC27. weld the joint to the specified quality, dimensions and		
	profile	1	2
	PC28. use manual welding and related equipment, to carry		
	out TIG welding processes	1	2





	PC34. shut down and make safe the welding equipment on completion of the welding activities	0	2
	PC35. make sure that the work area is maintained and left in a safe and tidy condition	0	1
		10	23
c	PC36. use appropriate methods and equipment to check the quality, and that all dimensional and geometrical aspects of the weld are to the specification	1	2
resting for	PC37. check that the welded joint conforms to the specification, by checking various quality parameters using visual inspection	1	2
quality	PC38. identify various weld defects	0	2
	PC39. detect surface imperfections and deal with them appropriately	0	2
	PC40. carry out LPT tests to assess fine defect open to the surface not detected by visual inspection (VT)	1	2
		3	10
	PC41. assist in preparation for non-destructive testing of the welds for a range of tests	1	1
ost welding	PC42. prepare for destructive tests on weld specimens for select tests	1	1
c	PC43. follow the established organisational process for dealing with the welded pieces including handover, storage,		
S	safety and security, record keeping, etc.	1	1
S	safety and security, record keeping, etc.	1 3	
	PC44. detect equipment malfunctions and deal with them		





PC45. deal promptly and effectively with problems within their control, and seek help and guidance from the relevant people if they have problems that they cannot resolve

	20
0	1
0	2
26	74
1	L OO





CSC/ N 1335	Use basic health and safety practices at the workplace		
Elements	Performance criteria	Theory	Practical
Health and safety	PC1. use protective clothing/equipment for specific tasks and work conditions	2	3
	PC2. state the name and location of people responsible for health and safety in the workplace	1	2
	PC3. state the names and location of documents that refer to health and safety in the workplace	1	2
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace	2	3
	PC5. carry out safe working practices while dealing with hazards to ensure the safety of self and others state methods of accident prevention in the work environment of the job role	2	2
	PC6. state location of general health and safety equipment in the workplace	2	1
	PC7. inspect for faults, set up and safely use steps and ladders in general use	2	3
	PC8. work safely in and around trenches, elevated places and confined areas	2	3
	PC9. lift heavy objects safely using correct procedures	2	3
	PC10. apply good housekeeping practices at all times	2	2
	PC11. identify common hazard signs displayed in various areas	2	3
	PC12. retrieve and/or point out documents that refer to health and safety in the workplace	1	2
		21	29

Fire safety	PC13. use the various appropriate fire extinguishers on different types of fires correctly	1	3
	PC14. demonstrate rescue techniques applied during fire hazard	1	3
	PC15. demonstrate good housekeeping in order to prevent fire hazards	1	2
	PC16. demonstrate the correct use of a fire extinguisher	1	3
		4	11

Emergencies, rescue	PC17. demonstrate how to free a person from	1	2
and first-aid	electrocution	Ţ	5





		36	64
		11	24
	PC26. demonstrate correct method to move injured people and others during an emergency	1	3
	PC25. complete a written accident/incident report or dictate a report to another person, and send report to person responsible	1	3
	PC24. participate in emergency procedures	2	1
	PC23. demonstrate the artificial respiration and the CPR Process	1	2
	PC22. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases	1	2
	PC21. perform and organize loss minimization or rescue activity during an accident in real or simulated environments	1	2
	PC20. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments	1	3
	PC19. demonstrate basic techniques of bandaging	1	2
procedures	PC18. administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc.	1	3





CSC/ N 1336	Work effectively with others		
Elements	Performance criteria	Theory	Practical
Work effectively with others	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required	3	7
	PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt	3	7
	PC3. give information to others clearly, at a pace and in a manner that helps them to understand	3	7
	PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible	3	7
	PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks	3	7
	PC6. display appropriate communication etiquette while working	3	7
	PC7. display active listening skills while interacting with others at work	3	7
	PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism	3	7
	PC9. demonstrate responsible and disciplined behaviors at the workplace	3	7
	PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict	3	7
		30	70
		100	